



**LEADERSHIP EXCELLENCE NETWORKS (LENS)  
LEARNING LAB: LEADING CLINICAL INNOVATION AND EXCELLENCE  
HOST: LUCILE PACKARD CHILDREN'S HOSPITAL AT STANFORD  
AUGUST 26-27, 2010**

**WHO SHOULD ATTEND:**

**SENIOR EXECUTIVES INCLUDING HOSPITAL CEOs, COOs, CMOs, CNOs, CHROs, AND CLOs, ADMINISTRATIVE AND CLINICAL EXECUTIVES LEADING CLINICAL INNOVATION AND IMPROVEMENT INITIATIVES**

**Leading Clinical Innovation and Excellence  
August 26: Building Pre-eminent Clinical Services**

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**1:00 Welcome and Introductions  
PACKARD BASICS 2015: 2005-2010**  
Christopher G. Dawes, President and Chief Executive Officer  
Jane Binger, EdD, Executive Director, Leadership Development & Education

**Leadership Profiles in Action & Discussion  
Presented by Clinical leaders**

**1:30 The Heart Center**

**2:00 Transplantation Program at Lucile Packard**

**2:40 Break**

**3:00 Johnson Center for Pregnancy & Newborn Services**

**3:30 Comprehensive Care Program for the Treatment of Patients  
with Eating Disorders and Other Med/Psych Illnesses**

**4:00 Wrap Up  
Tour of Facility**

**6:30 LENS Dinner  
(LENS Participants, LPCH Leaders, Invited Guests)**



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**Leading Clinical Innovation and Excellence  
August 27: Infrastructure and Leadership**

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7:30 **Breakfast**

**Infrastructure and Leadership Behind the Excellence & Innovation  
Presented by Administrative leaders**

8:00 **Strategies and Goals**

8:30 **Family and Patient Centered Care**

9:00 **Quality, Safety, & Clinical Informatics**

9:30 **Packard 101**

10:30 **Break**

10:45 **LENS Discussion:  
Take-Aways:  
Developing and Supporting Leaders for High-Performing Healthcare Organizations**  
LENS Participants  
NCHL Facilitator: Marie Sinioris, President and CEO of NCHL

11:45 **Lunch (Box Lunch)**

1:00 **Adjourn**

**Location**

**FRANCES C. ARRILLAGA ALUMNI CENTER  
326 GALVEZ ST  
STANFORD, CA 94305**

**RSVP**

<b>Name</b> _____
<b>Title</b> _____
<b>Organization</b> _____
<b>Telephone</b> _____ <b>Fax</b> _____
<b>E-mail</b> _____
<b><u>Please check all that apply:</u></b>
<input type="checkbox"/> I plan to attend Day 1 (August 26th) of the Learning Lab
<input type="checkbox"/> I plan to attend Day 2 (August 27th) of the Learning Lab
<input type="checkbox"/> I plan to attend the LENS dinner on August 26th at 6:30 PM
<input type="checkbox"/> I do not plan on attending the Learning Lab

Please fax completed RSVP to 312.755.7458

RSVP by June 30, 2010

For further information, please contact Catherine Maji at [cmaji@nchl.org](mailto:cmaji@nchl.org) or 312-755-7070



National Center for Healthcare Leadership  
Leading 21<sup>st</sup> century healthcare

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## **Hotel Information**

Hotels within close proximity to Lucile Packard Children's Hospital located on the Stanford Campus:

### **Stanford Park Hotel**

100 El Camino Real  
Menlo Park, CA 94025-5292  
650.322.1234  
Reservations number: 800.368.2468  
Ask for Stanford discount when making reservation

[www.stanfordparkhotel.com](http://www.stanfordparkhotel.com)

Room rate: \$259 per night, not including tax

### **Best Western Riviera**

15 El Camino Real  
Menlo Park, CA 94025-5232  
650.321.8772  
Reservations number: 800.780.7234  
Ask for Stanford discount when making reservation

[www.bestwestern.com/riviera](http://www.bestwestern.com/riviera)

Room rate: Two queens beds, \$129 per night, not including tax  
One queen or king, \$119 per night, not including tax

## **Airports**

**San Jose International Airport (SJC)** is located 18 miles south of Palo Alto off of US 101.

**San Francisco International Airport (SFO)** is located 16 miles north of Palo Alto off of US 101.

**Oakland International Airport (OAK)** is located 35 miles north east of Palo Alto. About 45 to 90 minutes drive time to Lucile Packard Children's Hospital depending on traffic.