NCHL BRIDGE TO PCC PROGRAM
Offered Through
HEALTHCARE COACHING INSTITUTE

PROGRAM
HCI offers an ICF accredited coach training program (ACTP) that emphasizes leadership in the life sciences and healthcare industries. Our program develops self-aware, wholly curious, and compassionate coaches focused on conscious leadership.

PROCESS
Classes are taught by professional coach practitioners, thought leaders, and faculty who focus on competencies mapped to three tiers of development: Humanity - Who I am and who we are together; Exploration – What is True; Innovation – What is Possible

PARTNERSHIP
Our program partners with companies in the healthcare industry and pairs our students with clients to coach throughout the course. Our healthcare specific courses are taught by physicians and those in academic medicine, who are also professional coaches.

HOW WE’RE DIFFERENT
Focused on coaching leaders in the complex healthcare and life sciences industries, our program satisfies the coursework and mentoring requirements for PCC level ICF certification (125-hour program):
♦ HCI features completely virtual, synchronous classes led by expert faculty members
♦ Participants learn and practice core coaching competencies during intensive training sessions, mentoring labs, and individual review sessions
♦ World-class cohorts create a community of coaches and elevate the learning experience
♦ Students are guided through the ICF certification process and prepared for the Coach Knowledge Assessment (CKA)

WHAT YOU’LL LEARN

Critical Leadership Development
♦ HCI programs help leaders become self aware and reflective. Leaders learn the importance of being vulnerable and authentic, develop deeper connections, and help unleash the potential in others.

Essential Coaching Skill Development
♦ From learning the core essentials to understanding how to coach people to lead in new ways, you will learn how to: be present, listen deeply, break open conversations with reflective inquiry, share insights and inklings, and provide access to inner wisdom and intuition so leaders fully engage their internal guidance systems

We are transforming healthcare, one conversation, one leader, one team, at a time. Join us.
## HOW THE CURRICULUM WORKS

Whether you are a leader seeking to develop your team, an HR professional wanting to increase your impact, or a professional seeking a new career path, this rigorous course prepares you for a career as a coach. HCI’s Bridge to PCC Program introduces and practices a conversational model and coach competency toolkit.

**Coach Specific Training Hours:** 100 Hours  
(84 hours of core coaching curriculum + 16 hours of healthcare focused coach training)

**Mentoring:** 3 individual recording reviews, 10 hours of in-class group mentoring, 3 individual coaching sessions with a faculty mentor

**Cohort Size:** Limited to 20 Students

**Program Dates:** October 2023 to June 2024

**Program Cost:** $10,000.00; **NCHL Offer:** $9,000.00

**To Enroll:** contact admin@pyramidresource.com for a registration link

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## WHO SHOULD ATTEND

HCI’s Bridge to PCC Program is designed for experienced coaches who have already earned their ACC and are seeking their PCC credential:

- **Individuals who want to earn their next ICF credential (PCC)** while gaining and improving their coaching skills
- **Change Agents and Experienced Leaders** who seek to foster change and cultural transformation using a coaching approach
- **Leaders, Executives, HR Professionals, and Learning & Organizational Development Professionals** seeking a more advanced and holistic approach to coaching
- **Those seeking a career change** who would like to coach and guide others while walking organizations or individuals through the uncertainty of change

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## TESTIMONIALS

“There is no question the HCI faculty leads on all fronts. This group of talented and caring people change the lives of everyone they touch. The experience has been like tightening a light bulb that has been loosened by years of expectations.”

Kristi D’Errico, ACC  
Quality Initiatives Manager in Pharma Company

“The world class faculty helped me enhance my coaching skills and showed me how to apply what I learned in a healthcare leadership role. The new skills I have learned at HCI have benefitted me both professionally and personally, it has fueled my soul.”

Dipti Patel-Misra, PhD, MBA, PCC  
Chief Data & Analytics Officer in Acute HealthCare Management

“I wanted to learn skills to facilitate colleagues and others in their growth and development. I needed to learn how I was getting in my own way in helping them do that. As a result of training in HCI, I am a more effective leader, colleague, mentor, and yes, coach!”

Dael Waxman, MD, Vice Chair,  
Department of Family of Academic Medicine, for Atrium Healthcare

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### COURSE TOPICS

- Cultivating Self as Coach
- **Intensive Two: Exploration—What is True?**  
  - Shifting Focus: Process to Whole Person  
  - Embrace and Process Emotions  
  - Mindfulness, a Path to Presence
- Cultivating Awareness & Courage
- Coaching the Healthcare Provider
- **Intensive Three: Innovation – Facilitating Client Growth**  
  - Organizational System Approaches
  - Address Behavior Patters and Archetypes
  - Coaching Healthcare Leaders on Stress & Burnout
  - Coach to Shift Leadership Approaches
- **Intensive Four: Project Presentations & CKA Prep**  
  - Coaching the Leader in Transition
  - Internal and External Partnerships