



2022 NCHL All -Member Conference

Speaker Bios

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Joe Adams is the Manager, Leadership Development for OhioHealth in Columbus, Ohio. He is responsible for the oversight of the 5 core leadership development programs for over 1000 managers and directors at OhioHealth. In this role, Joe leads a team of 7 director reports and a facilitator cadre of about 20 leaders that deliver the leadership development content in a Leaders Teaching Leaders model. He is trained as an executive coach and has multiple clients throughout the OhioHealth system.

Joe served over 20 years in the US Air Force, 14 years in a healthcare environment and 6 years in a Leadership Development role. He has a Masters degree in Organizational Development from UIW, Bachelor's degree in Workforce Education and Development from Southern Illinois University and two Associate degrees from the Community College of the Air Force.



Patti Adelman is the Vice President for the Center for Learning and Innovation, the Corporate University for Northwell Health, and the Physician Leadership Institute. She has been at Northwell Health since 1998 and the Center for Learning and Innovation since 2005.

In today's healthcare organizations, we operate in a rapidly changing environment. Consequently, one of the most important assets for an organization is the ability to manage change across the entity and for people to develop agility and the desire to learn. To achieve these goals and organizational objectives, Dr. Adelman is responsible for the assessment, development, implementation, and evaluation of organizational and leadership development activities for clinical and non-clinical team members, frontline team members and those in all levels of leadership. In conjunction with senior leadership and organizational stakeholders, Dr. Adelman plans develops learning and organizational development strategy and the appropriate interventions associated with it to grow organizational effectiveness. Dr. Adelman helped to develop and implement the Physician Leadership Institute, one of the first in the country, designed to develop educational activities for those physicians who possess both clinical expertise and substantial leadership abilities; the organization's response to the nationwide shift to a more patient-focused and inter-professional and collaborative care model.

The Organizational Development and Learning team is responsible for the numerous educational activities related to leadership development, interpersonal skills and communication, as well as change management to all levels of administrative and physician leaders within the organization. Dr. Adelman recently graduated from the Chief Learning Officer Program, a doctoral program at the University of Pennsylvania, where she obtained her Ed.D. in May 2017. She obtained her Masters in Education from the University of Pennsylvania in May of 2016 and received her Masters in Social Work for New York University. Dr. Adelman holds a B.A. in Psychology from the University of Wisconsin at Madison.



Soraia Angiuoli, is executive director of Global Services at Children's National Hospital. As executive director, Ms. Angiuoli leads the development and execution of strategic growth for the hospital's global services division. Ms. Angiuoli focuses on the integration of international processes across the hospital enterprise and collaborates with physician leaders to improve key processes and approaches related to the international patient journey. Prior to joining Children's National in 2020, Ms. Angiuoli spent more than a decade at Johns Hopkins Medicine International as an accomplished healthcare leader. Ms. Angiuoli led efforts to grow the international patient program by increasing access, appealing to new international audiences, and creating positive and substantive partnerships and relationships. A native of Sao Paulo, Brazil, Ms. Angiuoli speaks three languages and earned a master's degree in healthcare administration from the University of Sao Paulo, in addition to a bachelor's degree in hospitality and business management from University Anhembi Morumbi.



Dave Appino, Principal and Chief Operating Officer, has 25 years of experience in leadership development and executive recruitment, market research, and product development. He has been a leader in the design, development, and delivery of integrated talent management consulting services.

These services – tailored by Dave to individual, team and enterprise levels – enable organizations to strengthen their leadership teams from within as well as through the acquisition of external talent. Dave's work has positively impacted a variety of entities, from small, not-for-profit companies to Fortune 500 organizations.

He is responsible for NuBrick Partners' project management: assessment of client needs, project design and implementation. He collaborates with clients to create internal alignment for key positions and provides real-time market information to help organizations make decisions regarding leadership and talent.

Dave achieved Human Capital Strategist (HCS) certification through the Human Capital Institute in 2010. He has also received the Academy for Healthcare Management professional designation (PAHM) and published a variety of industry-related articles.

Prior to joining the healthcare-focused Furst Group and NuBrick Partners, he was employed at a national professional-services firm across multiple industries with Fortune 500 companies such as Motorola, Johnson & Johnson, BASF, and Eastman Kodak. Dave graduated with honors from Augustana College (Illinois), where he earned a Bachelor of Arts degree in business administration and psychology.



Ali Baaj, MD, is a board-certified, fellowship-trained, spinal neurosurgeon specializing in the treatment of complex spinal conditions in both adults and children. He currently serves as Chief of Spine Surgery at the University of Arizona’s College of Medicine and Banner Health-University Medical Center in Phoenix. In addition to his clinical work in complex spine, Dr. Baaj has authored numerous peer-reviewed journal articles and has co-edited four textbooks, including the award-winning “Handbook of Spine Surgery.” During the last ten years, Dr. Baaj has led and engaged in numerous collaborative educational and training initiatives with spine surgeons from the Middle East, Latin America, and China. Dr. Baaj has served as faculty or visiting professor to the Gulf region on numerous occasions and currently serves as Associate Editor for Spine Practice – the official journal of the Saudi Spine Society. Dr. Baaj’s research in the global healthcare space is focused on international patient experience, cross-border training collaborations, and access to quality spine care. Dr. Baaj completed medical school at Boston University, followed by neurosurgical training at the University of South Florida and fellowship training at Johns Hopkins Medicine with emphasis on complex spinal reconstruction for deformity and oncology.



Sarah Bentley is currently a Hospital Administrative Director at UK HealthCare in Lexington, Kentucky. A graduate of Centre College with a BS in biology, Ms. Bentley started her career as a clinical technician with UK HealthCare’s Division of Gynecologic Oncology. After serving in a variety of roles within Gynecologic Oncology and Hospital Administration, Ms. Bentley completed her BSN at Morehead State University and earned her Masters in Healthcare Administration from Western Kentucky University.



Dexter Janet Borrowman is an Operational Excellence Coach for Kaiser Permanente. Dexter provides support and services to leadership teams and organizations to help them adopt and implement approaches to comprehensive organizational improvement work for patient and person-centered care experience, safety, employee and physician engagement and wellness, leadership development, and organizational outcomes across a balanced scorecard.

She is a certified Studer Group Coach, Certified Patient Experience Professional, KP’s former National Director of Care Experience, a Beryl Board Member, an Advanced Human Center Design Coach, Certified Health Insurance Executive and a Performance Improvement Blackbelt Candidate.

As a breast cancer survivor, Dexter has channeled her passion as KP’s National Champion for Peer Support & Mentor Programs, which involves patients, caregivers, and members in supporting newly diagnosed patients with similar journeys, conditions, and life-threatening illnesses.

During her career, Dexter has been awarded the Beryl Institute Healthcare Professional Innovation Award, the PFCC Partners Orme Award, and the Planetree Global Person-Centered Care Innovation Award, AHIP Perkins

	<p>Leadership Award, and was a Kaiser Permanente’s Alide Chase Quality Leader Award finalist.</p>
	<p>Ray Chandler is vice president of global people partner at Flywire. Mr. Chandler has over 18 years of business experience, which includes human resources leadership roles focused on leadership development, succession planning, talent management and mergers and acquisitions. He has worked for several companies and industries within his career supporting both domestic and globally dispersed business groups. Mr. Chandler holds a Bachelor of Arts in psychology with a specialization in human resources from Michigan State University. In addition, he holds a Master of Education with a concentration in human resources development from Xavier University in Cincinnati, OH.</p>
	<p>Ginny Clarke was Director, Executive Recruiting at Google from August 2016 until November 2020. In this role, she led the Diversity, Internal Mobility and the Non-tech Recruiting teams. Her team of North American recruiters found and hired senior leaders (Directors +) for finance, sales, marketing and other G&A functions across Google.</p> <p>She recently left to pursue her own business of consulting, speaking, podcasting and writing. Her podcast, Fifth Dimensional Leadership is for leaders, thinkers and future-makers dedicated to creating the conscious workplace of tomorrow. Before Google, Ginny was a Partner at Spencer Stuart, the global executive search firm, based in Chicago. For 12 years, she worked in the firm’s Financial Services and Financial Officer Practices and co-founded and led Spencer Stuart’s Global Diversity Practice. She left Spencer Stuart to write a book titled <i>Career Mapping: Charting Your Course in the New World of Work</i>, which was published in 2011. The book provides a framework that empowers individuals to plot and assess their professional competencies, and strategically navigate their careers. After the book was published, Ginny ran her own executive search and talent management firm for 3 years before becoming a Senior Partner for Executive Search in the U.S. at Knightsbridge, a Canadian human capital solutions firm. Ginny started her career in banking at First National Bank of Chicago (now Chase). After a short stint, she spent a number of years in the real estate investment management business with Jones Lang LaSalle (“JLL”) and Prudential Real Estate Investors. Her responsibilities included asset management, portfolio management, capital raising and client servicing.</p> <p>She earned her BA in French and Linguistics from the University of California at Davis, and her MBA from Northwestern University’s Kellogg School. Ginny is the single mother of an adult son, Julian, who works in the entertainment industry.</p>



Cory Colton, Senior Director of Carilion Clinic’s Institute for Leadership Effectiveness, is passionate about helping leaders and teams excel with joy, energy, and authenticity. He believes that we should help leaders bring forward their best qualities and that leadership development is not a moment in time experience, but a continuous process of learning and expansion.

Cory has over 20 years’ experience in organizational learning and leadership development across multiple industries including hospitality, financial services, telecommunications, automotive, and healthcare. Previously Cory was Executive Director of Learning and Development for Vanderbilt Medical Center and Director of Learning Operations for Cox Enterprises. Cory is a Professional Certified Coach through the International Coaching Federation and a Board-Certified Coach through the Center for Credentialing and Education. At Carilion Clinic, Cory leads a team focused on developing leaders through individual development programs for administrative and physician leaders, dyad development, individual leader and group coaching, leader-as-coach programs, and nurse leader development.

Cory has a Master’s degree in Vocal Performance from Georgia State University, and a Bachelor of Science in Marketing and International Business from Penn State University. Corporate learning and leadership development is Cory’s third career, after restaurants and hospitality and his time as an opera singer in New York City. He is an ordained interfaith minister, certified body psychotherapist, and published poet.



Lorie Ernest is a Senior Project Manager for the Enterprise Project Management Office (EPMO) at UK Healthcare. She has been a University of Kentucky employee for 17 years with over 8 years of safety, quality improvement, and project management experience at UK Healthcare. Lorie is a certified Project Management Professional (PMP), a Certified Scrum Master (CSM), and a Registered Environmental Health Specialist and Sanitarian (REHS-RS). She earned her Master’s in Public Health and Bachelor’s in Environmental Health Science from Eastern Kentucky University. Lorie is a former college athlete and enjoys leading teams to success.



Jalynn Evans is a proud Indianapolis native and Administrative Fellow at Indiana University Health. She earned her Master’s in Healthcare Administration from the University of Houston Clear Lake and her Bachelor of Science in Public Health along with a Certificate in Collaborative Leadership from Purdue University.

During her collegiate career, Evans studied abroad in Italy where she researched women’s sexual and reproductive health and co-authored a published manuscript. She also interned at the Tippecanoe County Health Department and Kindred Hospital Indianapolis North. In graduate school, Evans competed against 37 other college graduate programs in the National Association of Health Services Executive’s 25th Everett V. Fox Student Case Competition where her team placed 1st for their telehealth strategy for a healthcare organization in

Houston. While at Purdue, she joined the illustrious Delta Sigma Theta Sorority, Inc.

As a fellow, Evans has engaged in system wide projects in areas including strategy, value-based care, provider communications, hospice, clinic operations, and community health.

Evans' professional interests include women's health, quality improvement, clinical operations, diversity, equity, and inclusion, and pediatric care. In her free time, she enjoys working out, trying new restaurants, traveling, and visiting with friends.



Jarrett Fowler is senior director of strategic and international initiatives at the National Center for Healthcare Leadership (NCHL). In this role, Mr. Fowler serves as a member of the NCHL leadership team and oversees the organization's strategic initiatives, including business development and growth, new product and service development, and broadening NCHL's overall reach. He also directs NCHL's international initiatives and supports the US Cooperative for International Patient Programs (USCIPP) team by co-leading global business development events for USCIPP's members, contributing to USCIPP's international market analysis and business intelligence work, and supporting USCIPP's senior manager in driving membership growth. Mr. Fowler holds a Master of Public Policy and Administration from Northwestern University and a Bachelor of Arts in international studies from the University of Chicago.



Matt Ginsberg-Jaeckle is director of Global Patient Services at the Shirley Ryan AbilityLab, formerly known as the Rehabilitation Institute of Chicago (RIC). He has worked there for over 15 years, first as a Spanish interpreter, then as an administrator and now leader of the international department that helps facilitate access to rehabilitation for hundreds of patients from dozens of countries around the world every year. Matt has trained hundreds of Chicago healthcare interpreters for both local language access agencies and community colleges over the last decade. He is also a published researcher who studies the services received by patients with communication disorders who have limited English proficiency and access speech therapy through an interpreter. Matt currently serves on the USCIPP External Relations sub-committee and has been an active voice in USCIPP for close to a decade. He received a Master of Arts in translation & interpreting studies from the University of Illinois's Center for Translation Studies in 2015 and a Bachelor of Art from the University of Chicago in Latin American History.



Randa Smith Hall, is Associate Chair of External Relations & Alumni Affairs and an Assistant Professor for the Department of Health Services Administration at the University of Alabama at Birmingham. Before returning to UAB, Randa brings extensive experience with the field of practice after working in an integrative healthcare delivery system in Knoxville, TN, a dermatology group practice in Pinehurst, NC and the quality improvement organization for North Carolina. During her 20 years at UAB, she has held a variety of roles from student recruitment to placements for internships and administrative residencies to MSHA Program Director. In her current role, she is responsible for engaging alumni within the Department of Health Services Administration with other alumni, students, and faculty through mentoring initiatives, regional events, and continuing education programming. She coordinates the Annual Preceptors' Conference and InnoHack. In addition, Ms. Hall chairs the national UAB Health Administration Case Competition, which brings together graduate students from across the country for a capstone experience and networking opportunity with national healthcare executives in Birmingham, Alabama.



Duaa Hammoda, PhD, is serving as the director of service excellence for Global Patient Services at Cleveland Clinic. Dr. Hammoda is a strategic leader committed to ensuring quality improvement and delivering best practices though setting standards and measuring performance in line with a patient-focused mission. In her role, Dr. Hammoda has developed the strategic plan for the international patient experience, aligning it with the best practices offered by the domestic side of Cleveland Clinic. She serves as a strategic liaison between the global patient services department, clinicians and caregivers, Cleveland Clinic enterprise partners, and external organizations to ensure Cleveland Clinic is providing high-quality, and safe experience for patients. Dr. Hammoda has over 20 years of healthcare experience, serving as a clinician, educator, clinical researcher, and health administrator. Before joining Cleveland Clinic, Dr. Hammoda was a strategic leader improving the corporate performance of King Faisal Specialist Hospital in Saudi Arabia. Duaa holds a PhD in medical nutrition therapy, a master's degree in cardiac rehabilitation from the University of Liverpool, UK, in addition to a Bachelor of Science in biology from the University of Ottawa and a Bachelor of Science in human nutrition from the University of Ryerson.



Brynn Harris serves as the Senior Operations Project Manager for the Chief Executive Officer of University of Utah Hospitals & Clinics (October 2021). In this capacity, Brynn works on strategic planning, executive communications, project management, and system alignment. Brynn works on developing and implementing the system 5-year clinical strategy, creates internal and external communication materials and strategy, is leading a system-wide risk assessment, works with the UUHC Board, and has been integral in the success of the leadership body that unifies the Hospitals & Clinics and the Medical Group. Additionally, Brynn is the executive liaison on the team developing a new health center in an underserved community. Brynn has recently been selected as an American Hospital Association Next Generation Fellow. She will join a national cohort aimed at improving innovation in healthcare. Brynn will work on the processes associated with how a patient moves through the inpatient space in

order to identify efficiencies, improve team communication and coordination, address patient expectations, and discharge patients appropriately and effectively.

A Houston native, Brynn moved to Salt Lake City to be the Administrative Fellow (2019-2020) for UUHC. During her Fellowship, Brynn worked on a wide variety of projects including optimizing primary care staffing ratios, evaluating the cost/benefits of transfer patients, and developing a clear and efficient intake process for patients at an integrated primary and behavioral health clinic. After Fellowship, Brynn joined the Chief Medical Officer's team working on project management and clinical operations. Brynn focused on improving clarity, transparency, and effectiveness of communication related to clinical operations.



Stacy Holberg is the senior director of the international patient program at UC San Diego Health. Her objective is to increase global brand awareness of UC San Diego Health's world-class services that drive international patient volume to UC San Diego Health facilities. Stacy generates international patient referrals through developing collaborations with foreign physicians and international payors, which include tailored marketing campaigns, conferences, site visits, and clinical service agreements. Additionally, she manages a team of multilingual and multicultural patient navigators, physicians and program ambassadors providing concierge services and outreach to international patients. Stacy also serves on the UC San Diego Health Telehealth Steering Committee, and during the COVID-19 pandemic she set up Tele-ICU networks to connect UCSD critical care experts to Mexican hospitals on the border without specialists. She holds a Bachelor of Arts in Spanish language from St. Olaf College and completed an MBA at the Thunderbird Institute of Global Management.



Sara Kagarise is a Certified Coach and Industrial and Organizational Psychology Practitioner with over a decade of experience in the training and development space. Sara has a passion for leadership coaching, as it allows her the opportunity to help leaders leverage their most authentic and effective self. Sara has a goal to improve the work environment for an organization's most important asset, its human capital.

Sara serves as a Senior Leadership Coach and Consultant for Carilion Clinic. By focusing on the ROI of engagements, Sara has facilitated improved profits via human capital gains including reductions in turnover, increased leadership effectiveness, and increased job satisfaction.

Sara holds credentials as an Associate Certified Coach, Project Management Professional, and a Certified ROI Professional. She holds an A.A.S. degree in Radiologic Sciences from Virginia Western Community College, a B.S. in Health Science and Health Administration from Old Dominion University, and a M.A. degree in Industrial and Organizational Psychology from Adler University.



David Kompare is an Executive Vice President in Aon’s People Advisory practice and is based in Lincolnshire, Illinois. He consults on a range of transformation and total rewards activities, specializing in rewards analysis and design and project coordination for complex transformations. David’s work includes extensive experience with alignment of pay systems, employment contracts, industrial relations, performance-based and equity incentives, and workforce restructurings.

David also assists growing organizations as they build their human capital and total reward strategies with an emphasis on changing organizational structures, compliant reward practices, reward strategies and change management support. He also helps support Aon’s research in the attraction and retention of talent and strategies to address the challenging and evolving labor market. David has a particular interest in working with healthcare and life sciences organizations - clients David has worked with include AbbVie, Advocate Aurora, Exact Sciences, Massachusetts General Brigham, Moderna, Owensboro Health, Prisma Health and TriHealth.

David was a transactional attorney licensed to practice law in Illinois and, before joining Aon, he practiced corporate and securities law. David’s legal practice was largely focused on assisting clients with legal and regulatory issues in corporate restructurings. David received a Bachelor of Arts degree in Economics and History from Northwestern University and a Juris Doctor degree from Loyola University.



Dr. Tamra Langley is the Director of APP Professional Development and Education in the Office of Advanced Practice at the University of Kentucky. She works clinically as an acute care nurse practitioner in Critical Care Medicine in the Department of Anesthesiology and taught for many years in an undergraduate nursing program as a clinical faculty member. Tamra earned her Doctor of Nursing Practice in Executive Leadership from the University of Kentucky, her MSN from Northern Kentucky University with a focus in Adult-Gerontology Acute Care Nurse Practitioner and holds a BSN from Eastern Kentucky University as well as a BA in business from Midway University.



Katie Larin is an Administrative Fellow at Indiana University Health in Indianapolis, Indiana. She received her Bachelor of Arts in Organizational Studies from the University of Michigan and Master of Healthcare Administration from the University of Minnesota.

Prior to her graduate school, Larin completed a year of service with the Jesuit Volunteer Corps in Oakland, California and worked as an administrative associate in the Laboratories of Cognitive Neuroscience at Boston Children’s Hospital in Massachusetts. In her fellowship at IU Health, she is currently supporting the statewide system initiative to unify IU Health’s five medical groups.

Larin’s professional interests include medical group and clinical operations, academic medicine, and health equity. Outside of work, she enjoys reading,

	<p>running, biking, University of Michigan sports, and finding community in new cities.</p>
	<p>Wendy Larzelere is a Senior Consultant, Leadership Development at OhioHealth in Columbus, Ohio. Wendy is a collaborative business and organizational effectiveness professional and is responsible for developing programs to support leader development, facilitating a variety of leader development content, supporting talent and performance processes, and delivering one-on-one coaching to leaders across the organization. Wendy is a thoughtful, strategic partner. Leaders and colleagues trust her insight and judgment, knowing she'll provide them with balanced and intelligent consultation and solutions designed for deep learning and growth.</p> <p>Wendy has both a Bachelor of Arts degree in Political Science, and a Juris Doctor degree, both from The University of Toledo. She resides in Columbus, Ohio, and is a passionate dog mom, traveler, lover of music and musicals, and voracious reader.</p>
	<p>Dr. Ray Liu is the Vice President of Mass General Brigham Global Advisory, serving as the leader of the system wide international advisory services team, with direct responsibility for strategy, operations, and financial performance of Global Advisory. Global Advisory collaborates with governments, global institutions, and healthcare systems to drive transformative, sustainable change that delivers best in class local and community health care. Global Advisory leads enterprise-wide international efforts, focusing on strategy, system coordination, business development, and project delivery on the health care system and its member hospitals. Dr. Liu brings over a decade of experience and leadership in clinical and hospital operations through his previous roles at Massachusetts General Hospital. Dr. Liu previously served as the Associate Chair for Business Strategy and Analytics for the Department of Radiology, the Director for the Radiology Consulting Group, and the Service Chief for Operational Redesign. His portfolio includes extensive work in operational efficiency, data analytics, and new business development, building upon his experience as a healthcare consultant for McKinsey & Co. Nationally, Dr. Liu serves on the Board of Directors for the Society of Interventional Radiology, where he is a Fellow, and current Treasurer. Dr. Liu graduated from Harvard College and Harvard Medical School and went on to complete dual residencies in pediatrics and diagnostic radiology at Columbia University. Dr. Liu returned to Boston to complete his fellowship in interventional radiology at Brigham and Women's Hospital, including training at Children's Hospital of Boston. Dr. Liu has focused his clinical interests in the fields of interventional oncology and pediatric interventions with a special interest in Hereditary Hemorrhagic Telangiectasia and the treatment of pulmonary arteriovenous malformations. His research interests are focused on economics of interventional radiology, operational efficiency, and cost-effectiveness, building upon previous work as a healthcare consultant for McKinsey & Co.</p>



Patrick Mahoney is project manager for international programs at Memorial Sloan Kettering Cancer Center in New York. In his current role, he works across the organization to support international partnerships, strategic international operations, and international patient access/experience initiatives. His professional experience includes international healthcare operation planning and management, international partner identification and venture establishment, and international patient access optimization (including medical interpretation). He leverages his international experience to eliminate barriers to care, enhance the patient experience, and to build relationships with partners from around the world to further MSK's patient care, research, and education initiatives. Mr. Mahoney holds a Bachelor of Arts in Chinese language and East Asian studies from the University of Wisconsin-Madison. He is accredited in Chinese language from Nankai University and National Chengchi University. He is pursuing a Master of Health Administration from Columbia University in New York from the Mailman School of Public Health.



Gary Marsh is a passionate senior HR leader with over 20 years of experience working in the HR talent arena. Gary serves as the Associate Administrator for learning & Talent Management with Harris Health System, a safety net healthcare system in Houston, TX and the 3rd largest publicly funding healthcare system in the nation. His teams focus daily on core functions like leadership development, learning governance, organizational development, talent management, and employee experience. Through his passion for excellence and helping staff reach their potential, Gary helps his organization to drive engagement, high performance, and retention with employees through thoughtful and relevant learning initiatives and programming designed to maximize the employee experience.

Gary is a graduate of Howard University and Tulane University School of Law. He is also a member of SHRM, IPFA-HR, and ASSHRA, and routinely serves as a thought leader in the areas of Talent Development, Performance Management, Employee Engagement, and Organizational Development. Gary is married to Dr. Michon Benson-Marsh and they have 4 children.



Jessica Morrissey has extensive experience in providing business solutions to health systems, Fortune 50 and private companies. She built her career at The Walt Disney Company and Mars Inc. in Los Angeles, where she led programs in business process improvement, system integration and implementation, and strategy. She additionally served in several leadership-level roles for Jiahui Health in Shanghai, China during commissioning and opening of their tertiary level hospital, cancer center and outpatient centers. Most recently, she served as director for the Office of CEO, where she focused on strategy and governance, global outreach, and clinical optimization. Prior to her work in China, she developed the international strategy and operations programs at City of Hope National Medical Center, a cancer center in the US. Jessica holds a Master of Arts in industrial relations from the University of Minnesota.



Dipak Patel is president and COO of GLOBO, directly overseeing all operations, providing leadership to all business functions and taking full responsibility for the overall efficiency and scaling of the business. Dipak also plays a key role in establishing and driving organizational vision and operational strategy and developing actionable business plans that ensure alignment with short-term and long-term objectives. Prior to joining GLOBO, Dipak spent nearly 20 years in leadership roles across multiple healthcare industries. As the child of immigrants, Dipak understands the significance of eliminating language barriers, particularly in healthcare settings. These experiences make Dipak uniquely qualified to help GLOBO navigate evolving language goals. Dipak holds a Bachelor of Science in mechanical engineering from Johns Hopkins University.



Steve Pemberton was placed in unstable foster homes from the time he was three, he fell through the gaps of the foster care system — struggling to find safety, security and some sense of family. And yet, this forgotten child not only managed to obtain all of those things but also has become a beacon — or as he likes to think of it, a lighthouse — for countless others. Today, Pemberton is considered one of America’s most inspiring business and HR leaders. As told in the major motion picture and his acclaimed, bestselling memoir, *A Chance in the World*, adversity only fueled his desire to become a man of incredible resilience, unyielding determination and passionate vision. Pemberton went on to find success as a corporate executive, people leader, visionary youth advocate and acclaimed speaker devoted to inspiring and helping others. He has been featured on some of the most recognizable media platforms in the country, including the *Today* show, *CBS Evening News* and *People* magazine.

Recently, he celebrated his lighthouses, plus many others he met along his journey, in his latest book: *The Lighthouse Effect: How Ordinary People Can Have an Extraordinary Impact in the World*. It offers practical encouragement for how you can be a "human lighthouse" for others and suggests that you might already be having that impact. Through the inspiring stories Pemberton shares, he renews hope for humanity by reminding that all is not lost.

A passionate human rights champion, Pemberton has made equality, access and opportunity the foundation of his personal and professional life. His tireless advocacy for the disenfranchised has earned him numerous awards — including honorary doctorates from Winston-Salem State University, Providence College and Boston College. He received the prestigious Horizon Award by the U.S. Congress, presented to private sector individuals who have expanded opportunities for all Americans through their own contributions and who have set exceptional examples for young people through their successes in life. Today, Pemberton is the chief people officer of Workhuman. He champions and promotes the Workhuman movement to inspire HR leaders to embrace more humanity and foster a sense of purpose in the workplace. Before joining Workhuman, Pemberton served as the chief diversity officer for Walgreens Boots Alliance and Monster.com. A frequent presenter on Capitol Hill, in 2015, he was appointed by U.S. Secretary of Labor Thomas Perez to serve on the Advisory Committee for the Competitive Integrated Employment of People with Disabilities. Pemberton is also one of Recruiter.com Group, Inc.’s (OTCQB: RCRT)

independent directors, which is a leading AI-powered and video hiring platform with the world's largest network of recruiters.

As a keynote speaker, Pemberton has earned high praise for his highly collaborative style, working closely with clients to seamlessly customize his content to the messaging goals and themes for each event. A gifted communicator and powerful storyteller, Pemberton consistently receives stellar reviews for his ability to connect with a wide spectrum of audiences, ranging from business and healthcare organizations to education and community groups. As one client raved, "He was the best keynote speaker we could have gotten and I was sincerely praised for it."



Clarissa A. Peterson is an Executive Coach, Speaker, Author and Human Resources Executive. She most recently served as Senior Vice President – People at The Barack Obama Foundation. Clarissa has experience in all areas of HR, with special interests in leadership & team development, executive coaching, board development, cultural transformation, and mindfulness.

Clarissa is a Senior Consultant at NuBrick Partners and the President of Ohana HR. Clarissa works with executives and their teams in both for-profit and non-profit organizations to accelerate leadership effectiveness of senior leaders and build high performing teams. Currently, Clarissa works with C-level leadership teams primarily in the healthcare industry, including academic medical centers, integrated delivery systems, health plans, and healthcare associations.

During her career trajectory, Ms. Peterson has served in several executive leadership positions. Before joining the Obama Foundation, Clarissa was Chief Human Resources Officer of Sophos, a global cybersecurity company. Prior to that Clarissa was the Chief Human Resources & Ethics Officer of Abt Associates, a professional services firm that applies systems analysis and social science techniques to social and economic problems. She also served as Chief People Officer for DLA Piper, one of the world's largest law firms.

Clarissa is the past Chair of the Board of Directors of the Human Resources Certification Institute (HRCI), the internationally recognized certifying organization for the HR profession with more than 500,000 certificants in 100 countries. Peterson hosts a live weekly global webinar for HRCI - Alchemizing HR: Navigating What's Next and co-hosted the podcast, Inevitable: The Future of Work.

Peterson is a graduate of the University of Maryland, University College and holds the Global Professional in Human Resources (GPHR); Senior Professional in Human Resources (SPHR) and LPEC (Leading Professional in Ethics and Compliance) certifications. She holds several additional certifications including, Hogan Assessment, Hogan Advanced Feedback, DISC, Myers-Briggs (MBTI), Mergers and Acquisitions integration and Korn-Ferry Leadership Architect, Interview Architect and 360 Feedback Facilitation and Interpretation.

	<p>Clarissa co-authored the book <i>Maximizing Your HR Efforts</i> (Thomson Reuters /Aspatore, 2009) and is a co-author of the e-book <i>The Rise of HR: The Wisdom of 72 Thought Leaders</i> (2015).</p> <p>Peterson currently serves on several Boards of Directors including, Friendship Place, Dinte Executive Search and Project WHEN.</p>
	<p>Teresa Rascoe is the Executive Director of Human Resources and Organizational Development. Teresa has been with Owensboro Health, Inc. for over 28 years. Teresa has helped Owensboro Health grow to over 5,000 team members—nearly doubling its size from the previous decade. Her teams have also implemented major programs to build culture, engage team members and support career growth. Teresa’s previous roles at Owensboro Health have included: Executive Director of Organizational Development & Culture; Director of Human Resources; Manager of Employee Relations; Manager of Organizational Development; Human Resource Specialist. Teresa received her bachelor’s degree from Western Kentucky University.</p> <p>Owensboro Health, Inc. reaches an 18-county area, serving nearly 500,000 in Western Kentucky and Southern Indiana offering regional patients numerous ways to access and benefit from advanced care. The system is comprised of three hospitals housing more than 30 specialties, three outpatient Healthplex locations and the Healthpark, a 110,000-square foot medical-based health and fitness center.</p>
	<p>Julie Robbins is a healthcare practitioner turned academic who is passionate about developing the next generation of healthcare leaders. She served as the director of Ohio State University’s Master of Health Administration (MHA) program for eight years, overseeing all aspects of the program and teaching management, organizational behavior, and strategy. She is currently leading Ohio State’s efforts to build new opportunities for executive education and leadership development. Julie’s scholarship is practically-oriented, focused largely on ways in which healthcare management educators and practitioners alike can best work to develop healthcare leaders. Julie’s commitment to healthcare management education extends beyond her institution; has or currently serves in leadership roles for several national organizations including the Commission on Accreditation of Healthcare Management Education, the National Council on Administrative Fellowships, and the Association of University Programs in Health Administration. Prior to her academic career, Julie had over 15 years healthcare management experience where she held leadership roles and was responsible for strategy development in a variety of public and private sector health care organizations in Columbus, Ohio and New York City.</p>



Marguerite Samms is a strategist, businesswoman, and career advocate for first generation learners. As the Vice President and Chief Learning Officer, she sets the direction and gathers support for the organization’s learning, career, and leadership strategies. She approves new programs and innovations, reviews results, and works with organizational and community leaders and partners to bring about equitable continuous learning for healthcare careerists. Through her work at Intermountain Health and in healthcare for more than three decades, Marguerite has seen how a small change can ignite caregivers and leaders to make big changes in their lives, careers, and healthcare outcomes. Her work as a nurse in the 1990s and later as a leadership coach and learning leader has cultivated a passion for empowering individuals and organizations to reach their full potential. Her PhD journey is focused on fostering equity-centered organizations.



Ben Seo is director of global business development at Cedars-Sinai. Ben leads the organization’s efforts in expanding its global footprint through novel and impactful collaborations with leading healthcare institutions and governments around the world. He also oversees Cedars-Sinai International’s regional offices and digital transformation initiatives. Prior to joining Cedars-Sinai, Ben served as the deputy lead of international business development and telehealth for Johns Hopkins Medicine. He brings over 15 years of professional healthcare experience, having worked with diverse international clients, ranging from private hospitals to government run health systems, on many aspects of health systems development and management. He has worked on and led projects throughout Europe, Asia, and the Middle East. Ben holds a Master of Business Administration in healthcare management from The Johns Hopkins University and a Bachelor of Science in integrative neuroscience from Binghamton University.



Mark Shahata serves as the Director of Business Operations for the Office of the Chief Medical Officer (CMOO) for University of Utah Health. In this capacity, Mark works alongside the Chief Medical Officer of University of Utah Health to oversee CMOO strategy, clinical initiatives, and systemic improvement. Additionally, Mark is responsible for budgetary and financial oversight and talent management for the CMO’s organizational portfolio including, System Quality, Patient Experience, Medical Informatics/Data Warehouse, Medical Staff Office, Graduate Medical Education, and more. Prior to his current role, Mark was a Business Operations Manager in Patient Support Services for University of Utah Health. Mark oversaw three departments including, Customer Service, Decedent Affairs, and Volunteer Services. Mark bleeds U of U red figuratively and literally; he has been with the institution for both of his degrees and furthermore, all his post graduate opportunities. Mark obtained a degree in Health Promotion and Education and then went on to pursue his Master of Healthcare Administration in the David Eccles School of Business. Upon completion of his MHA, Mark was the Administrative Fellow for University of Utah Health in 2018-2019.



Jeffrey Simms is an Assistant Professor and Director of Professional Development and Alumni Affairs for the Department of Health Policy & Management at the UNC Gillings School of Global Public Health. He has been in this role for 14 years and prior to transitioning to higher education, he was in senior leadership with the NC Department of Health and Human Services as the Assistant Director of the NC Medicaid Program and Deputy Director of the NC Office of Rural Health for ten years. Jeffrey is a double Tarheel with a BA in Public Policy and Master of Science in Public Health. He also has a Masters of Divinity from Duke University. He has been bi-vocational most of his career serving as pastor for two rural congregations in Wilson County which is where he was reared.



Sheena Singh is a senior vice president in Aon’s Health & Benefits Practice, based in New York, New York. As a strategist and subject matter expert, Sheena works with key healthcare organizations to guide them on achieving their cost and quality objectives for their employer-sponsored plans. Sheena brings her deep industry expertise in benefits and network design, vendor selection, population health and wellbeing, and value-based care. Sheena also brings subject matter expertise in data and analytics that help uncover opportunities to drive results. She leads the annual development and deployment of Aon’s national Benefits Survey of Hospitals which provides insights from over 145 health systems covering 2.6m+ employees.

Sheena first began working in the benefits field in 2007. She joined Cammack Health in 2007 as an Account Manager, assisting with client management and vendor relationships and has held successively responsible roles through the acquisition by Aon in 2016. Prior to that time, Sheena worked at a large academic medical center, where she performed data analytics for clinical trials. Sheena is an expert in health plan design and benefits strategy for healthcare organizations (health systems, physician groups, senior/assisted living, etc.). She has led the development of a customized vendor selection tool for Third Party Administrators (TPAs) and care management solutions. Sheena has extensive experience helping to leverage key stakeholders to establish formal health plan governance as well as assisting HR leaders to partner with internal stakeholders to achieve cost, quality, and experience objectives. She has a keen sensitivity to the issues that arise in collective bargaining relationships as well as privacy concerns where the employer is also the provider. She works with healthcare organizations by leveraging and optimizing their benefits and wellbeing programs (internal and external resources) to support key HR objectives and priorities, including cost/health management, attraction and retention of talent, and alignment with emerging trends in diversity, equity, and inclusion. Sheena is a national leader in Aon’s Asian Pacific Islander Business Resource Group and a podcast host for “On Aon”.

Sheena holds a bachelor’s degree from New York University in psychology and has a certification in human capital management through NYU School of Professional Studies.



Robbi Stiell, Vice President at SodexoMAGIC, is an award-winning strategic sales leader with more than 30 years of experience across the Fast-Moving Consumer Goods (FMCG), Adult Beverage and Beverage Gas industries, Robbi is the epitome of collaboration in action. An organic relationship builder and people connector, she brings a unique blend of vision for the collective community, fiscal acumen, and business development to her role as Vice President of Business Development and Community Engagement with SodexoMagic, where she leads the company's growth and engagement strategy. As a proven Sales Executive with several fortune 500 companies prior to joining the Sodexo, Inc., and Magic Johnson Enterprises joint venture, Robbi piloted and launched multiple new sales platforms. In these leadership roles, she solidified her track record and expertise as a transformative thought leader, while streamlining operational processes.

Robbi possesses a distinctive blend of national, international and entrepreneurial expertise focused on the Foodservice, Grocery, Club, Gaming and Hospitality industries. This is coupled with her personal passions for supporting Tier 2 suppliers, community development, and combating the rise of food insecurity and homelessness. Robbi was recently selected by the Columbia Business School to participate in a case study about her involvement with minority-owned Goodr's corporate partnership expansion. Understanding the value of partnership is a hallmark of her success, as she continuously motivates teams to innovate and embrace change.

Robbi is currently a member of CHIEF, a private membership network of women executive leaders. She is also the President of a Marmol Investment Group and has become a sought-after speaker and panelist on a variety of DE&I and Community Development topics.

Robbi Stiell began her undergraduate studies at Xavier University and completed her B.S. degree in Marketing at the University of Alabama. She previously served on Jack & Jill of America's National Bylaws Committee, the Board of Directors for Jack and Jill of America, Inc., Orlando Chapter and the Boys and Girls Club of Central Florida, Levy-Hughes Branch.



Cassandra Taft serves as a Business Operations Manager in System Planning for University of Utah Health. In this role, Cassandra collaborates with executive/c-suite leadership to drive strategic planning, including strategic integration and master planning. Cassandra is responsible for the development, tracking, and communication for the Value Roadmap, which is the annual strategy that University of Utah Hospitals and Clinics puts forth each fiscal year. Previously, Cassandra was the 2021-2022 Administrative Fellow for University of Utah Hospitals and Clinics.

Cassandra received her Bachelor's degree in Biology at Utah Valley University and her MBA and MHA degrees at Weber State University (WSU). During her graduate studies, Cassandra was awarded 1st place in the 2019 Graduate WSU HAS Case Competition, represented WSU at the 2020 MHA National Case Competition in Birmingham, Alabama, received the 2020 UHE Student Associate Scholarship to attend the Healthcare Leadership Congress in Chicago, IL, and was

	<p>one of two students to be considered an Outstanding Graduate for the WSU MBA class of 2021.</p> <p>Cassandra was born and raised in Southern California before moving to Salt Lake City, Utah in 2013 to play collegiate volleyball. Cassandra has a comprehensive healthcare background, as indicated by her clinical experience as a CNA at several assisted living facilities and Intermountain Medical Center, her time as a Certified Clinical Research Coordinator for Rocky Mountain Multiple Sclerosis Research Group, and her administrative experience as the Assistant Administrator for Rocky Mountain Multiple Sclerosis Clinic. In addition to creating a sustainable, patient-centric future for the healthcare system, Cassandra is passionate about the value of teamwork and its impact on organizational culture. In her free time, Cassandra enjoys reading, camping, and outdoor activities, such as softball and hiking.</p>
	<p>Alice Wheeler is the Director of Leadership & Talent Development for OhioHealth. She is a dynamic leader with a strength for aligning broad audiences around a strategic vision and leading effectively through change. Alice’s work focuses on the development of leaders and teams to unleash their potential to thrive and achieve personal and professional transformation.</p> <p>Alice brings a diverse corporate and consulting background including leading organizational culture, total rewards, and learning and development. With an MS from Case Western Reserve in Positive Organization Development and Change, Alice is also a certified executive coach, mindfulness teacher, and facilitator, specializing in emotional intelligence, authentic leadership, and connection to purpose.</p> <p>Based out of Columbus, Ohio, Alice is a compulsive reader, a nature junkie, and is committed to living joyfully.</p>
	<p>Dr. Charles Wiener, MD is Professor of Medicine and Physiology at the Johns Hopkins School of Medicine and President of Johns Hopkins Medicine International. Dr. Wiener oversees Johns Hopkins Medicine's international enterprises, developing sustainable, innovative collaborations that raise the standard of health care around the world and providing personalized care for diverse populations. Johns Hopkins Medicine International serves as the global ambassador of the Johns Hopkins Medicine mission, leveraging JHM's extensive knowledge base in medicine, nursing, public health, medical education, research and health care administration to deliver medicine across the globe.</p> <p>Dr. Wiener was the Vice Chair of Education for the Department of Medicine and Director of the Osler Internal Medicine Training Program from 1999-2011. At Johns Hopkins he has won multiple teaching awards and was the Chair of the committee that created the School of Medicine Genes to Society curriculum. Dr. Wiener is an associate editor of the <i>American Journal of Medicine</i> and has authored the last four editions of the <i>Harrison's Principles of Internal Medicine Self-Assessment and Board Review</i>.</p>

He is a graduate of Duke University and the University of Miami School of Medicine. He completed Internal Medicine residency at the University of Washington, Research Fellowship at Hammersmith Hospital, and Pulmonary/Critical Care fellowship at Johns Hopkins. Dr. Wiener continues to practice clinically in the Johns Hopkins Medical Intensive Care Unit.



Kisha Williams is Senior Vice President of Marketing at SodexoMAGIC. With more than 20 years’ experience in consumer-packaged goods marketing, Kisha is a seasoned leader who has grown billion-dollar marketing portfolios for leading companies like Coca-Cola, Kraft Foods and Procter & Gamble. Most recently, as the head of Brand Management for \$4 billion Buffalo Wild Wings, Kisha led a team that reversed declining revenues and repositioned the iconic brand by better understanding and serving its ideal consumer. Kisha’s extraordinary brand marketing and management skills, as well as her winning track record, are instrumental in delivering unprecedented brand growth for SodexoMAGIC. She plays a pivotal role in developing a foodservice strategy that encourages growth through innovation. As a passionate brand steward, she creates business-building enhancements that can better deliver on our brand’s mission to provide high quality of life services to diverse communities.

Notably, Kisha is also the co-founder of the nationally acclaimed My Black Is Beautiful brand, a community-first platform developed to start a national conversation around the biases African American women face in defining a standard of beauty. Since its inception, My Black Is Beautiful has earned numerous industry awards, including an Emmy for Best Commercial and the Grand Prix in Film at the Cannes Lions. It has garnered community service awards including keys to the city in both Charlotte, North Carolina, and Cincinnati, Ohio. Recognized with a Mosaic Award and a Multicultural Award of Excellence from the Association of National Advertisers (ANA) in 2010, Kisha was also featured by Black Enterprise in 2011 as one of the most powerful African Americans in marketing and advertising.

Kisha has a Master’s in Business Administration from the University of North Carolina, Chapel Hill, and a Bachelor of Science from Miami University in Oxford, Ohio.



Dr. Sami Yousif is the CEO of the Healthcare Leadership Academy at the Saudi Commission for Health Specialties and an Emergency Medicine Consultant, He was formerly the associate dean of clinical affairs and assistant professor of emergency medicine at the college of applied medical sciences, King Saud bin Abdulaziz University for Health Sciences (KSAU-HS), Riyadh, Saudi Arabia.

Dr. Yousif is board-certified in emergency medicine. He earned his medical degree (2004) at King Abdulaziz University, Jeddah, Saudi Arabia. He completed his residency training at King Khalid National Guard Hospital, Jeddah, Saudi Arabia. In 2012 he was awarded a scholarship from the Saudi National Guard Health Affairs to Brown University in the United States, where he completed fellowship training in Disaster Medicine and Emergency Preparedness. In 2019 he also earned an MSc in International Healthcare Leadership from the

	<p>University of Manchester. He is especially interested in healthcare leadership, disaster medicine, and mass gathering health and has served on many deployments to the annual pilgrimage of Hajj in Mecca. Dr. Yousif has authored book chapters and published research papers on the topics of healthcare leadership, airway management, CO poisoning and disaster preparedness. He also has given many local and international lectures and co-designed courses on healthcare leadership, Emergency Medicine and disaster medicine related topics.</p> <p>Currently, his work focus is on improving leadership in the Saudi healthcare system and ensuring that every healthcare worker has the accessibility to high quality healthcare leadership training in KSA.</p>
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	<p>Nathan Ziegler, PhD, is system vice president for diversity, leadership, and performance excellence for CommonSpirit, where he supports the Health Equity Blueprint for Action and leads strategic initiatives aimed at achieving equitable health outcomes for all people. He serves as chair for the National Center for Healthcare Leadership LENS DE&I Council and as a community partner on the Northwest Ohio Hospital Anti-racism project. He is also a member of ACHE, MCACHE, and NASHE. Previously, Dr. Ziegler served as Vice President of Culture and Inclusion for Bon Secours Mercy Health, Vice President of the Board of Directors for the Cincinnati Waldorf School, and Director of Diversity, Inclusion, Equity, and Access for South Dakota State University. He was the founding director for the English Language and Culture Institute for South Dakota State University and a founding faculty member for the Daegu English Village in South Korea, a partnership between the University of Colorado at Colorado Springs and Yeungjin College. Dr. Ziegler earned his PhD in educational psychology from the University of Toledo, as well as a master’s degree in English and a bachelor’s degree in Spanish.</p>
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