



National Center for Healthcare Leadership

ALL-MEMBER CONFERENCE

Transcending Boundaries

November 14 -16, 2022

Westin River North Chicago

MONDAY, NOVEMBER 14

Pre-Conference Steering Meetings*

*Separate invitation and registration required

9:00 AM - 11:30 AM

- LENS Steering Council
- USCIPP Advisory Council
- GEHM Advisory Committees

11:30 AM - 12:30 PM

Lunch*

Updated 09/29/22

CONFERENCE AGENDA

DAY 1 - MONDAY, NOVEMBER 14

1:00 PM - 2:00 PM



The Lighthouse Effect - Opening Keynote

Steve Pemberton

Best-Selling Author, Philanthropist, Acclaimed Speaker, and Senior-Level Executive for the Likes of Monster.com; Walgreens Boots Alliance; and Workhuman

2:00 - 2:30 PM - Networking and Exhibitor Break

2:30 - 3:20 PM - Breakout Session A

Breakout Session Icon Legend

Each breakout session has been identified to align with at least one (1) of the conference sub-themes. The icons to the right illustrate this alignment.



Healthcare Leadership and Organizational Development



International Healthcare Collaborations and Research, International Patient Programs, and Other Cross-Border Business Initiatives



Healthcare Workforce and Pipeline Development

Session A1

Leaning in -- Leveraging Differences, Strengths, and the Power of Dyad Leadership

Cory Colton, Carilion Clinic; and Sara Kagarise, Carilion Clinic

Session A2

A2.1: Opportunities and Challenges in Caring for Multicultural Patients, Duaa Hammoda, Cleveland Clinic

A2.2: Cultural Competence Across the Continuum of Care: Reimagining Experiences for Limited-English Speakers, Dipak Patel, GLOBO Language Solutions



Session A3

 **Collaboration is Key: How an Academic Medical Center is Building a Diverse Healthcare Workforce Pipeline**

Tamra Langley, University of Kentucky

3:20 - 3:40 PM - Networking and Exhibitor Break

3:40 - 4:30 PM - Breakout Session B

Session B1

 **Fully Human Leaders: High-Potential Development as a Culture Disruptor**
Alice Wheeler, OhioHealth; Wendy Larzelere, OhioHealth; and Joe Adams, OhioHealth

Session B2

 **Global Engagements of US Academic Medical Centers: Current State and Future Directions**

Jarrett Fowler, National Center for Healthcare Leadership; and Ali Baaj, Banner University Medical Center

Session B3

 **How Leveraging Education as a Strategic Mission Positively Influences Leadership Pipeline Development**

Cassandra Taft, University of Utah Health; Brynn Harris, University of Utah Health; and Mark Shahata, University of Utah Health

5:00 - 7:00 PM - Riverfront Welcome Reception

DAY 2 - TUESDAY, NOVEMBER 15

7:30 - 8:30 AM - Breakfast

8:30 - 9:20 AM - Breakout Session C

Session C1

 **Breaking Barriers: Creating an Interorganizational Leadership Immersion Program**

Marguerite Samms, Intermountain Healthcare; and Patti Adelman, Northwell Health

Session C2

 **International Telehealth Partnerships in India and Mexico**

Patrick Mahoney, Memorial Sloan Kettering Cancer Center; and Stacy Holberg, UC San Diego Health

Session C3

 **Administrative Fellowships: Current State and Future Directions**

Julie Robbins, The Ohio State University; Randa Hall, UAB; Jeffery Simms, UNC-Chapel Hill; Katie Larin, Indiana University Health; and Jalynn Evans, Indiana University Health

9:20 - 9:40 AM - Recharge Break

Sponsored by:  **OhioHealth**

9:40 - 10:30 AM - Breakout Session D

Session D1

 **Rise & Renew - A Multifaceted Approach to Fortifying & Rebuilding Our Workforce**

"Dexter" Janet Borrowman, Kaiser Permanente

Session D2

 **Changing Paradigms for Cross-Border Collaborations: Shirley Ryan AbilityLab and Northwestern Medicine Explore a Multi-Institutional Approach**

Matt Ginsberg-Jaeckle, Shirley Ryan AbilityLab; and Jessica Morrissey, Northwestern Medicine

Session D3

 **Flex Selection: Effectively Sourcing Talent from Within Your Own Four Walls**

Gary Marsh, Harris Health System

10:30 - 10:50 AM - Recharge Break

Sponsored by:  **OhioHealth**

10:50 - 11:40 AM - Breakout Session E

Session E1 -

Winning with Diverse Suppliers to Close the Equity Gap

Selena Cuffe, SodexoMagic

Session E2

Navigating Timezones and Cultural Differences to Effectively Build Strong Leaders and Teams

Soraia Angiuoli, Children's National Hospital; Ben Seo, Cedars-Sinai; Nathan Ziegler, CommonSpirit; and Ray Chandler, Flywire

Session E3 -

Total Rewards Optimization to Attract & Retain Healthcare Talent

Dave Kompare, AON; Teresa Rascoe, Owensboro Health, Inc.; and Sheena Singh, AON

11:40 AM - 12:15 PM - Exhibitor Break

12:15 - 2:15 PM - NCHL Awards Luncheon

2022 Best Organizations for Leadership Development (BOLD) & International Healthcare Leadership Awards Luncheon

Sponsored by:



2:30 - 3:30 PM - Hot Topic Discussion Roundtables

3:30 PM - Day 2 Concludes



6:00 - 9:00 PM - NCHL's Gail L. Warden Leadership Excellence Award

NATIONAL CENTER FOR HEALTHCARE LEADERSHIP'S
Gail L. Warden Leadership Excellence Award

DAY 3 - WEDNESDAY, NOVEMBER 16

8:00 - 9:00 AM - Breakfast

9:00 - 9:50 AM - Transforming Unconscious Bias into Conscious Inclusion



Clarissa Peterson
Senior Consultant, NuBrick Partners



Dave Appino
Principal, Furst Group & COO, NuBrick Partners

Appealing to the head and the heart is critical for overcoming unconscious bias. By leveraging tangible strategies and tools, leaders increase their emotional intelligence while cultivating and strengthening relationships across their organizations. This shift develops a culture that's centered on belonging and increases psychological safety, which positively impacts everything from employee engagement and enhanced patient/consumer experience to recruitment, retention and development of talent and overall company performance. Blending research with dynamic storytelling, this session will provide you with the aforementioned strategies and tools for practicing conscious inclusion— a practical approach to being more mindful of our biases, overcoming them and driving thoughts, beliefs and behaviors that value difference and diversity.

Session Sponsored by:



10:00 - 10:50 AM - International Healthcare Leadership and Management Development: Experiences from the Saudi Commission for Health Specialties' Healthcare Leadership Academy and Johns Hopkins Medicine International



Sami Yousif, MBBS

Chief Executive Officer,
Healthcare Leadership Academy,
Saudi Commission for Health
Specialties



Charles M. Wiener, MD

President, Johns Hopkins Medicine
International; Professor of Medicine
and Physiology, Johns Hopkins
School of Medicine

Moderated by:



Raymond Liu, MD

Vice President, Mass General Brigham Global Advisory; Associate
Radiologist, Division of Interventional Radiology, Massachusetts
General Hospital, Mass General Brigham

11:00 AM - 12:00 PM



The Future of Work Begins with Conscious Leadership Today - Closing Keynote

Ginny Clarke

Former Director, Executive Recruiting at Google and Holistic Leadership Strategist

Whisperings about the future of work have developed into full-fledged conversations. Still, we haven't yet arrived at a consensus on what exactly the future of work entails and how leaders can position their organizations and their people for success during such a transformative period in the workplace and beyond. Bringing a holistic perspective from inside some of the world's leading organizations, Ginny shares her sought-after insights and wisdom on the ways conscious, effective leaders can get the best out of their people and, in turn, create high-performing teams for the future. In this talk, she outlines the importance of beginning with organizational health when guiding your workforce into the future — paying special attention to how to assess, attract, and hire the best talent, and establish a culture rooted in accountability, trust, integrity, and inclusion. Ginny goes beyond ideas and, instead, offers leaders practical tactics and processes for optimizing talent, resources, productivity, and profitability to create a disruption-proof workplace that is equipped for the long run.

12:00 PM - Conference Concludes



NCHL

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