

# 2024 USCIPP Overview of Activities

**USCIPP Members,**

**We appreciate the feedback we received from you in 2023 and have listened to your needs. In response, we have created a comprehensive overview of this year's activities, all of which are designed to elevate member engagement and meet your needs.**

**We hope that our steadfast commitment to enhancing member value in 2024 is evident, and we look forward to an excellent year.**

**The USCIPP Team @ NCHL**

**NCHL**

National Center for Healthcare Leadership



## HIGHLIGHT OF NEW ACTIVITIES

- **Standalone USCIPP Annual Meeting** (Dates & Host Site TBA)
- Member Networking Reception @ Arab Health
- Launch of Four New Thematically Focused Workgroup Quarterly Call Series (15 opportunities for peer engagement & learning)
- New Online Member Resources (Job Description Workspace and More)
- New Benchmarking Data Survey Sessions (Pediatrics, Volume & Revenue)
- In-Country Representative Compensation Study
- In-Person Business Development Events (KSA and Additional Market TBD)
- Redesigned Advisory and Benchmarking & Research Councils
- Global Market Intelligence Info Sessions (Caribbean, Vietnam, and Africa)
- Calendar of Global Events for International Programs

## HIGHLIGHT OF PREMIUM MEMBERSHIP BENEFITS

- International Observership & Training Listings\*
- Competitor Country Analysis\*
- Consultants in Mexico and Saudi Arabia to Provide Quarterly BI Reports\*
- Release of New Market Research Tool\*
- International Insurance Report (Update Coming)
- International Collaborations Research Project
- GCC Payor Guide (Update Coming)
- Monthly International Healthcare Digest

\* New Premium Membership Deliverable



# USCIPP 2024 Overview of Activities Year at a Glance

• Timing	• Q1			• Q2			• Q3			• Q4			• Ad-Hoc, Ongoing, or TBD
• Domain	• January	• February	• March	• April	• May	• June	• July	• August	• September	• October	• November	• December	
<b>Benchmarking, Research &amp; Data Deliverables</b>	<ul style="list-style-type: none"> <li>2022–2023 Annual Benchmarking Survey sent to POC</li> </ul>		<ul style="list-style-type: none"> <li>2021–2022 public market report released</li> <li>Data Collection for in-country representative compensation study</li> </ul>	<ul style="list-style-type: none"> <li>2022–2023 Annual Benchmarking Survey data due</li> <li>In-Country Representatives Compensation Study</li> </ul>		<ul style="list-style-type: none"> <li>2022–2023 Annual Benchmarking reports released &amp; data uploaded into dashboard</li> </ul>		<ul style="list-style-type: none"> <li>2022–2023 Annual Benchmarking virtual session: volume and revenue data</li> </ul>	<ul style="list-style-type: none"> <li>2022–2023 Annual Benchmarking virtual session: standalone pediatric hospital data</li> </ul>			<ul style="list-style-type: none"> <li>Benchmarking Session</li> </ul>	<ul style="list-style-type: none"> <li>Benchmarking Data Call</li> </ul>
<b>Global Market Intelligence &amp; Business Development</b>		<ul style="list-style-type: none"> <li>Calendar of Global Events Released</li> </ul>		<ul style="list-style-type: none"> <li>Market Insights into Mexico Telemedicine/Health Tech</li> </ul>		<ul style="list-style-type: none"> <li>Market Insights and Opportunities Webinar: Vietnam</li> </ul>			<ul style="list-style-type: none"> <li>Market Insights and Opportunities Webinar: Africa TBD</li> </ul>	<ul style="list-style-type: none"> <li>10/3–10/4: In-person event in Saudi Arabia</li> </ul>			<ul style="list-style-type: none"> <li>LATAM Business Development Event</li> <li>Caribbean Insurance Market Insights Webinar</li> </ul>
<b>Continuing Education &amp; Peer Networking</b>	<ul style="list-style-type: none"> <li>1/3: Embassy Relations Member Discussion Call</li> <li>1/18: USCIPP Webinar on Optimizing Engagement of Clinicians</li> <li>1/29: Networking Reception @ Arab Health</li> </ul>	<ul style="list-style-type: none"> <li>2/7: Embassy Relations Member Discussion Call</li> </ul>	<ul style="list-style-type: none"> <li>3/6: Embassy Relations Member Discussion Call</li> </ul>	<ul style="list-style-type: none"> <li>4/3: Embassy Relations Member Discussion Call</li> </ul>	<ul style="list-style-type: none"> <li>5/1: Embassy Relations Member Discussion Call</li> </ul>	<ul style="list-style-type: none"> <li>6/5: Embassy Relations Member Discussion Call</li> </ul>	<ul style="list-style-type: none"> <li>7/3: Embassy Relations Member Discussion Call</li> </ul>	<ul style="list-style-type: none"> <li>8/7: Embassy Relations Member Discussion Call</li> </ul>	<ul style="list-style-type: none"> <li>9/4: Embassy Relations Member Discussion Call</li> </ul>	<ul style="list-style-type: none"> <li>10/2: Embassy Relations Member Discussion Call</li> </ul>	<ul style="list-style-type: none"> <li>11/6: Embassy Relations Member Discussion Call</li> </ul>	<ul style="list-style-type: none"> <li>12/4: Embassy Relations Member Discussion Call</li> </ul>	<ul style="list-style-type: none"> <li>TBD Flywire Webinar</li> <li>Other webinars TBD</li> </ul>
<b>Advisory Council and Benchmarking &amp; Research Council</b>	<ul style="list-style-type: none"> <li>1/19: Council Nominations Due</li> </ul>	<ul style="list-style-type: none"> <li>2/14: Council Appointments Announced</li> <li>2/23: Advisory Council meeting</li> </ul>	<ul style="list-style-type: none"> <li>3/1: Benchmarking &amp; Research Council meeting</li> </ul>	<ul style="list-style-type: none"> <li>4/26: Advisory Council meeting</li> </ul>	<ul style="list-style-type: none"> <li>5/1: Benchmarking &amp; Research Council meeting</li> </ul>	<ul style="list-style-type: none"> <li>6/21: Advisory Council meeting</li> </ul>		<ul style="list-style-type: none"> <li>8/2: Benchmarking &amp; Research Council meeting</li> <li>8/23: Advisory Council meeting</li> </ul>	<ul style="list-style-type: none"> <li>9/27: Benchmarking &amp; Research Council meeting</li> </ul>	<ul style="list-style-type: none"> <li>10/18: Advisory Council meeting</li> </ul>		<ul style="list-style-type: none"> <li>12/6: Benchmarking &amp; Research Council meeting</li> <li>12/13: Advisory Council meeting</li> </ul>	
<b>Member Administration &amp; Online Resources</b>	<ul style="list-style-type: none"> <li>2024 Membership Cycle Begins</li> </ul>	<ul style="list-style-type: none"> <li>Grace period ends for overdue membership renewal invoices</li> </ul>								<ul style="list-style-type: none"> <li>2025 Membership renewal invoices issued</li> </ul>		<ul style="list-style-type: none"> <li>2025 Membership invoices due</li> <li>2024 membership cycle ends</li> </ul>	<ul style="list-style-type: none"> <li>Restructure USCIPP workspaces on member portal</li> <li>Member Satisfaction Survey</li> <li>Job Descriptions Workspace</li> </ul>
<b>Patient Experience Survey Initiative</b>	<ul style="list-style-type: none"> <li>1/15 &amp; 1/31: December Data Uploaded</li> </ul>	<ul style="list-style-type: none"> <li>Translation review and quality testing for new survey</li> <li>2/15 &amp; 2/29: January Data Uploaded</li> <li>2/15 Monthly Check-in</li> </ul>	<ul style="list-style-type: none"> <li>Implement new survey &amp; update data dashboard</li> <li>3/15 &amp; 3/29: February Data Uploaded</li> <li>3/21 Monthly Check-in</li> </ul>	<ul style="list-style-type: none"> <li>4/15 &amp; 4/30: March Data Uploaded</li> <li>4/18 Monthly Check-in</li> </ul>	<ul style="list-style-type: none"> <li>5/15 &amp; 5/31: April Data Uploaded</li> <li>5/16 Monthly Check-in</li> <li>2023 PX Benchmarking Data Report Released</li> </ul>	<ul style="list-style-type: none"> <li>6/14 &amp; 6/28: May 2024 Data Uploaded</li> <li>2023 PX Benchmarking Data Session</li> </ul>	<ul style="list-style-type: none"> <li>7/15 &amp; 7/31: June 2024 Data Uploaded</li> <li>7/18 Monthly Check-in</li> </ul>	<ul style="list-style-type: none"> <li>8/15 &amp; 8/31: July 2024 Data Uploaded into Dashboard</li> <li>8/15 Monthly Check-in</li> </ul>	<ul style="list-style-type: none"> <li>9/16 &amp; 9/30: August 2024 Data Uploaded</li> <li>9/19 Monthly Check-in</li> </ul>	<ul style="list-style-type: none"> <li>10/15 &amp; 10/31: September 2024 Data Uploaded</li> <li>10/17 Monthly Check-in</li> </ul>	<ul style="list-style-type: none"> <li>11/15 &amp; 12/2: October 2024 Data Uploaded</li> </ul>	<ul style="list-style-type: none"> <li>12/16 &amp; 12/31: November 2024 Data Uploaded</li> <li>12/19 Monthly Check-in</li> </ul>	<ul style="list-style-type: none"> <li>White Paper</li> </ul>
<b>Premium Member Deliverables</b>	<ul style="list-style-type: none"> <li>1/31: International Healthcare Digest</li> </ul>	<ul style="list-style-type: none"> <li>2/29: International Healthcare Digest</li> </ul>	<ul style="list-style-type: none"> <li>3/29 Release market research tool</li> <li>3/29: International Healthcare Digest</li> <li>KSA &amp; Mexico report out</li> </ul>	<ul style="list-style-type: none"> <li>4/30: International Healthcare Digest</li> <li>Refresh &amp; expand data in market research tool</li> </ul>	<ul style="list-style-type: none"> <li>5/31: International Healthcare Digest</li> <li>Refresh &amp; expand data in market research tool</li> </ul>	<ul style="list-style-type: none"> <li>6/28: International Healthcare Digest</li> <li>Refresh &amp; expand data in market research tool</li> <li>KSA &amp; Mexico report out</li> </ul>	<ul style="list-style-type: none"> <li>7/31: International Healthcare Digest</li> <li>Refresh &amp; expand data in market research tool</li> </ul>	<ul style="list-style-type: none"> <li>8/30: International Healthcare Digest</li> <li>Refresh &amp; expand data in market research tool</li> </ul>	<ul style="list-style-type: none"> <li>9/30: International Healthcare Digest</li> <li>Refresh &amp; expand data in market research tool</li> <li>KSA &amp; Mexico report out</li> </ul>	<ul style="list-style-type: none"> <li>10/31: International Healthcare Digest</li> <li>Refresh &amp; expand data in market research tool</li> </ul>	<ul style="list-style-type: none"> <li>11/29: International Healthcare Digest</li> <li>Refresh &amp; expand data in market research tool</li> </ul>	<ul style="list-style-type: none"> <li>12/31: International Healthcare Digest</li> <li>Refresh &amp; expand data in market research tool</li> <li>KSA &amp; Mexico report out</li> </ul>	<ul style="list-style-type: none"> <li>Competitor Country Analysis</li> <li>International Insurance Report Update</li> <li>International Collaborations Research Project</li> <li>International Observorship &amp; Training Programs Listings</li> <li>GCC Payor Guide Update</li> </ul>
<b>Workgroup Calls</b>		<ul style="list-style-type: none"> <li>2/21: Florida Hospitals Call</li> </ul>	<ul style="list-style-type: none"> <li>3/12: Pediatric Hospitals Call</li> <li>3/26: International Operations Call</li> </ul>	<ul style="list-style-type: none"> <li>4/19: International Collaborations Call</li> </ul>	<ul style="list-style-type: none"> <li>5/22: Florida Hospitals Call</li> <li>5/28: International Operations Call</li> </ul>	<ul style="list-style-type: none"> <li>6/11: Pediatric Hospitals Call</li> </ul>	<ul style="list-style-type: none"> <li>7/17: Florida Hospitals Call</li> <li>7/26: International Collaborations Call</li> </ul>	<ul style="list-style-type: none"> <li>8/13: Pediatric Hospitals Call</li> <li>8/27: International Operations Call</li> </ul>	<ul style="list-style-type: none"> <li>9/20: International Collaborations Call</li> </ul>	<ul style="list-style-type: none"> <li>10/22: International Operations Call</li> <li>10/30: Florida Hospitals Call</li> </ul>	<ul style="list-style-type: none"> <li>11/8: International Collaborations Call</li> </ul>	<ul style="list-style-type: none"> <li>12/3: Pediatric Hospitals Call</li> </ul>	
<b>Telemedicine</b>		<ul style="list-style-type: none"> <li>Update Bermuda Report</li> </ul>			<ul style="list-style-type: none"> <li>Evaluate member support for due diligences in new markets</li> </ul>							<ul style="list-style-type: none"> <li>Evaluate member support for due diligences in new markets</li> </ul>	<ul style="list-style-type: none"> <li>Update reports as needed</li> </ul>
<b>USCIPP Annual Meeting</b>		<ul style="list-style-type: none"> <li>Announce USCIPP host location and dates</li> </ul>	<ul style="list-style-type: none"> <li>EOI for hosting 2025 &amp; 2026 meeting</li> </ul>	<ul style="list-style-type: none"> <li>Open Annual Meeting Call for Content &amp; Speaker Recruitment</li> </ul>	<ul style="list-style-type: none"> <li>Formal RFP for 2025 &amp; 2026 hosts</li> </ul>	<ul style="list-style-type: none"> <li>Annual Meeting Agenda released</li> <li>Registration Opens</li> </ul>	<ul style="list-style-type: none"> <li>Early bird registration discount ends</li> </ul>		<ul style="list-style-type: none"> <li>Annual Meeting registration closes</li> </ul>			<ul style="list-style-type: none"> <li>Announce 2025 Annual Meeting Site</li> </ul>	<ul style="list-style-type: none"> <li>TBA 2024 USCIPP Annual Meeting</li> </ul>



## USCIPP 2024 Q1 Overview of Activities

Domain	January	February	March
<b>Benchmarking &amp; Data Deliverables</b>	<ul style="list-style-type: none"> <li>2022-2023 Annual Benchmarking Survey sent to POC</li> </ul>		<ul style="list-style-type: none"> <li>2021-2022 public market report released</li> <li>Data Collection for in-country representative compensation study</li> </ul>
<b>Global Market Intelligence &amp; Business Development</b>		<ul style="list-style-type: none"> <li>Calendar of global events released</li> </ul>	
<b>Continuing Education &amp; Peer Networking</b>	<ul style="list-style-type: none"> <li>1/3: Embassy Relations Member Discussion Call</li> <li>1/18: USCIPP Webinar on Optimizing Engagement of Clinicians</li> <li>1/29: Networking Reception @ Arab Health</li> </ul>	<ul style="list-style-type: none"> <li>2/7: Embassy Relations Member Discussion Call</li> </ul>	<ul style="list-style-type: none"> <li>3/6: Embassy Relations Member Discussion Call</li> </ul>
<b>Advisory Council and Benchmarking &amp; Research Council</b>	<ul style="list-style-type: none"> <li>1/19: Council Nominations Due</li> </ul>	<ul style="list-style-type: none"> <li>2/14: Council Appointments Announced</li> <li>2/23: Advisory Council meeting</li> </ul>	<ul style="list-style-type: none"> <li>3/1: Benchmarking &amp; Research Council meeting</li> </ul>
<b>Member Administration &amp; Online Resources</b>	<ul style="list-style-type: none"> <li>2024 Membership Cycle Begins</li> </ul>	<ul style="list-style-type: none"> <li>Grace period ends for overdue membership renewal invoices</li> </ul>	
<b>Patient Experience Survey Initiative</b>	<ul style="list-style-type: none"> <li>1/15 &amp; 1/31: December Data Uploaded</li> </ul>	<ul style="list-style-type: none"> <li>Translation review and quality testing for new survey</li> <li>2/15 &amp; 2/29: January Data Uploaded</li> <li>2/15 Monthly Check-in</li> </ul>	<ul style="list-style-type: none"> <li>Implement new survey &amp; update data dashboard</li> <li>3/15 &amp; 3/29: February Data Uploaded</li> <li>3/21 Monthly check in</li> </ul>
<b>Premium Member Deliverables</b>	<ul style="list-style-type: none"> <li>1/31: International Healthcare Digest</li> </ul>	<ul style="list-style-type: none"> <li>2/29: International Healthcare Digest</li> </ul>	<ul style="list-style-type: none"> <li>3/29 Release market research tool</li> <li>3/29: International Healthcare Digest</li> <li>KSA &amp; Mexico report out</li> </ul>
<b>Workgroup Calls</b>		<ul style="list-style-type: none"> <li>2/21: Florida Hospitals Call</li> </ul>	<ul style="list-style-type: none"> <li>3/12: Pediatric Hospitals Call</li> <li>3/26: International Operations Call</li> </ul>
<b>Telemedicine</b>		<ul style="list-style-type: none"> <li>Update Bermuda Report</li> </ul>	
<b>USCIPP Annual Meeting</b>		<ul style="list-style-type: none"> <li>Announce USCIPP host location and dates</li> </ul>	<ul style="list-style-type: none"> <li>EOI for hosting 2025 &amp; 2026 meeting</li> </ul>



## USCIPP 2024 Q2 Overview of Activities

Domain	April	May	June
<b>Benchmarking &amp; Data Deliverables</b>	<ul style="list-style-type: none"> <li>2022-2023 Annual Benchmarking Survey data due</li> <li>In-Country Representatives Compensation Study</li> </ul>		<ul style="list-style-type: none"> <li>2022-2023 Annual Benchmarking reports released &amp; data uploaded into dashboard</li> </ul>
<b>Global Market Intelligence &amp; Business Development</b>	<ul style="list-style-type: none"> <li>Market Insights and Opportunities Webinar: Vietnam</li> </ul>		
<b>Continuing Education &amp; Peer Networking</b>	<ul style="list-style-type: none"> <li>4/3: Embassy Relations Member Discussion Call</li> </ul>	<ul style="list-style-type: none"> <li>5/1: Embassy Relations Member Discussion Call</li> </ul>	<ul style="list-style-type: none"> <li>6/5: Embassy Relations Member Discussion Call</li> </ul>
<b>Advisory Council and Benchmarking &amp; Research Council</b>	<ul style="list-style-type: none"> <li>4/26: Advisory Council meeting</li> </ul>	<ul style="list-style-type: none"> <li>5/1: Benchmarking &amp; Research Council meeting</li> </ul>	<ul style="list-style-type: none"> <li>6/21: Advisory Council meeting</li> </ul>
<b>Member Administration &amp; Online Resources</b>			
<b>Patient Experience Survey Initiative</b>	<ul style="list-style-type: none"> <li>4/15 &amp; 4/30: March Data Uploaded</li> <li>4/18 Monthly Check-In</li> </ul>	<ul style="list-style-type: none"> <li>5/15 &amp; 5/31: April Data Uploaded</li> <li>2023 PX Benchmarking Data Report Released</li> <li>5/16 Monthly Check-In</li> </ul>	<ul style="list-style-type: none"> <li>6/14 &amp; 6/28: May 2024 Data Uploaded</li> <li>2023 PX Benchmarking Data Session</li> </ul>
<b>Premium Member Deliverables</b>	<ul style="list-style-type: none"> <li>4/30: International Healthcare Digest</li> <li>Refresh &amp; expand data in market research tool</li> </ul>	<ul style="list-style-type: none"> <li>5/31: International Healthcare Digest</li> <li>Refresh &amp; expand data in market research tool</li> </ul>	<ul style="list-style-type: none"> <li>6/28: International Healthcare Digest</li> <li>Refresh &amp; expand data in market research tool</li> <li>KSA &amp; Mexico report out</li> </ul>
<b>Workgroup Calls</b>	<ul style="list-style-type: none"> <li>4/19: International Collaborations Call</li> </ul>	<ul style="list-style-type: none"> <li>5/22: Florida Hospitals Call</li> <li>5/28: International Operations Call</li> </ul>	<ul style="list-style-type: none"> <li>6/11: Pediatric Hospitals Call</li> </ul>
<b>Telemedicine</b>		<ul style="list-style-type: none"> <li>Evaluate member support for due diligences in new markets</li> </ul>	
<b>USCIPP Annual Meeting</b>	<ul style="list-style-type: none"> <li>Open Annual Meeting Call for Content &amp; Speaker Recruitment</li> </ul>	<ul style="list-style-type: none"> <li>Formal RFP for 2025 &amp; 2026 hosts</li> </ul>	<ul style="list-style-type: none"> <li>Annual Meeting Agenda released</li> <li>Registration Opens</li> </ul>



## USCIPP 2024 Q3 Overview of Activities

Domain	July	August	September
<b>Benchmarking &amp; Data Deliverables</b>		<ul style="list-style-type: none"> <li>2022–2023 Annual Benchmarking virtual session: volume and revenue data</li> </ul>	<ul style="list-style-type: none"> <li>2022–2023 Annual Benchmarking virtual session: standalone pediatric hospital data</li> </ul>
<b>Global Market Intelligence &amp; Business Development</b>	<ul style="list-style-type: none"> <li>Market Insights and Opportunities Webinar: Africa TBD</li> </ul>		
<b>Continuing Education &amp; Peer Networking</b>	<ul style="list-style-type: none"> <li>7/3: Embassy Relations Member Discussion Call</li> </ul>	<ul style="list-style-type: none"> <li>8/7: Embassy Relations Member Discussion Call</li> </ul>	<ul style="list-style-type: none"> <li>9/4: Embassy Relations Member Discussion Call</li> </ul>
<b>Advisory Council and Benchmarking &amp; Research Council</b>		<ul style="list-style-type: none"> <li>8/2: Benchmarking &amp; Research Council meeting</li> <li>8/23: Advisory Council meeting</li> </ul>	<ul style="list-style-type: none"> <li>9/27: Benchmarking &amp; Research Council meeting</li> </ul>
<b>Member Administration &amp; Online Resources</b>			
<b>Patient Experience Survey Initiative</b>	<ul style="list-style-type: none"> <li>7/15 &amp; 7/31: June 2024 Data Uploaded</li> <li>7/18 Monthly Check-in</li> </ul>	<ul style="list-style-type: none"> <li>8/15 &amp; 8/31: July 2024 Data Uploaded into Dashboard</li> <li>8/15 Monthly Check-In</li> </ul>	<ul style="list-style-type: none"> <li>9/16 &amp; 9/30: August 2024 Data Uploaded</li> <li>9/19 Monthly Check-in</li> </ul>
<b>Premium Member Deliverables</b>	<ul style="list-style-type: none"> <li>7/31: International Healthcare Digest</li> <li>Refresh &amp; expand data in market research tool</li> </ul>	<ul style="list-style-type: none"> <li>8/30: International Healthcare Digest</li> <li>Refresh &amp; expand data in market research tool</li> </ul>	<ul style="list-style-type: none"> <li>9/30: International Healthcare Digest</li> <li>Refresh &amp; expand data in market research tool</li> <li>KSA &amp; Mexico report out</li> </ul>
<b>Workgroup Calls</b>	<ul style="list-style-type: none"> <li>7/17: Florida Hospitals Call</li> <li>7/26: International Collaborations Call</li> </ul>	<ul style="list-style-type: none"> <li>8/13: Pediatric Hospitals Call</li> <li>8/27: International Operations Call</li> </ul>	<ul style="list-style-type: none"> <li>9/20: International Collaborations Call</li> </ul>
<b>Telemedicine</b>			
<b>USCIPP Annual Meeting</b>	<ul style="list-style-type: none"> <li>Early bird registration discount ends</li> </ul>		<ul style="list-style-type: none"> <li>Annual Meeting registration closes</li> </ul>



# USCIPP 2024 Q4 Overview of Activities

Domain	October	November	December
<b>Benchmarking &amp; Data Deliverables</b>			<ul style="list-style-type: none"> <li>• <b>Benchmarking Session</b></li> </ul>
<b>Global Market Intelligence &amp; Business Development</b>	<ul style="list-style-type: none"> <li>• <b>10/3-10/4: In-person event in Saudi Arabia</b></li> </ul>		
<b>Continuing Education &amp; Peer Networking</b>	<ul style="list-style-type: none"> <li>• <b>10/2: Embassy Relations Member Discussion Call</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b>11/6: Embassy Relations Member Discussion Call</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b>12/4: Embassy Relations Member Discussion Call</b></li> </ul>
<b>Advisory Council and Benchmarking &amp; Research Council</b>	<ul style="list-style-type: none"> <li>• <b>10/18: Advisory Council meeting</b></li> </ul>		<ul style="list-style-type: none"> <li>• <b>12/6: Benchmarking &amp; Research Council meeting</b></li> <li>• <b>12/13: Advisory Council meeting</b></li> </ul>
<b>Member Administration &amp; Online Resources</b>	<ul style="list-style-type: none"> <li>• <b>2025 Membership renewal invoices issued</b></li> </ul>		<ul style="list-style-type: none"> <li>• <b>2025 Membership invoices due</b></li> <li>• <b>2024 membership cycle ends</b></li> </ul>
<b>Patient Experience Survey Initiative</b>	<ul style="list-style-type: none"> <li>• <b>10/15 &amp; 10/31: September 2024 Data Uploaded</b></li> <li>• <b>10/17 Monthly Check-In</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b>11/15 &amp; 12/2: October 2024 Data Uploaded</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b>12/16 &amp; 12/31: November 2024 Data Uploaded</b></li> <li>• <b>12/19 Monthly Check-In</b></li> </ul>
<b>Premium Member Deliverables</b>	<ul style="list-style-type: none"> <li>• <b>10/31: International Healthcare Digest</b></li> <li>• <b>Refresh &amp; expand data in market research tool</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b>11/29: International Healthcare Digest</b></li> <li>• <b>Refresh &amp; expand data in market research tool</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b>12/31: International Healthcare Digest</b></li> <li>• <b>Refresh &amp; expand data in market research tool</b></li> <li>• <b>KSA &amp; Mexico report out</b></li> </ul>
<b>Workgroup Calls</b>	<ul style="list-style-type: none"> <li>• <b>10/22: International Operations Call</b></li> <li>• <b>10/30: Florida Hospitals Call</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b>11/8: International Collaborations Call</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b>12/3: Pediatric Hospitals Call</b></li> </ul>
<b>Telemedicine</b>			<ul style="list-style-type: none"> <li>• <b>Evaluate member support for due diligences in new markets</b></li> </ul>
<b>USCIPP Annual Meeting</b>			<ul style="list-style-type: none"> <li>• <b>Announce 2025 Annual Meeting Site</b></li> </ul>

Domains	Descriptions	Online & Member Portal Links
<b>Benchmarking, Research &amp; Data Deliverables</b>	<p>Includes the USCIPP annual benchmarking survey, in addition to non-premium business intelligence, international market research reports, and international patient program industry studies. Although this activity has been discontinued, the valuable research listserv archives can also be accessed.</p>	<ul style="list-style-type: none"> <li>• <a href="#"><u>Research Reports</u></a></li> <li>• <a href="#"><u>Listserv Archives</u></a></li> <li>• <a href="#"><u>Benchmarking Survey</u></a></li> <li>• <a href="#"><u>Current Report &amp; Historical Reports</u></a></li> </ul>
<b>Global Market Intelligence &amp; Business Development</b>	<p>Includes global market intelligence webinars and informational sessions, business development leads and opportunities shared with USCIPP members, business development events (Healthcare Partnership Forums) organized by the USCIPP team. For the first time, USCIPP is releasing a calendar of global events relevant to international patient programs.</p>	<ul style="list-style-type: none"> <li>• <a href="#"><u>Webinar Recordings</u></a></li> <li>• <a href="#"><u>International Business Development Leads</u></a></li> <li>• <a href="#"><u>Healthcare Partnership Forum Archives</u></a></li> </ul>
<b>Continuing Education &amp; Peer Networking</b>	<p>Includes webinars, networking events, and the monthly embassy relations discussion calls.</p>	<ul style="list-style-type: none"> <li>• <a href="#"><u>Webinar Recordings</u></a></li> <li>• <a href="#"><u>Embassy Relations Call Series</u></a></li> </ul>
<b>Advisory Council and Benchmarking &amp; Research Council</b>	<p>This is an exclusive group of members appointed through a nomination process to serve on councils to offer guidance to the USCIPP team on strategies and activities that are beneficial to the USCIPP membership.</p>	<ul style="list-style-type: none"> <li>• <a href="#"><u>Council Framework &amp; 2024 Meeting Dates</u></a></li> <li>• <a href="#"><u>2024 Council Members</u></a></li> </ul>
<b>Member Administration &amp; Online Resources</b>	<p>The NCHL Member Portal is a members only space that allows access to online resources and houses all USCIPP information. Only active and current USCIPP members have access to the portal. Primary contacts can add unlimited number of members from their team to the portal. Membership renewals are also managed through the portal. All members who would like access to the USCIPP email distribution list must be added to the database under the primary contact and associated with a membership. USCIPP also has general information on the public facing website, including a public job board. USCIPP also houses reports on the Online Store.</p>	<ul style="list-style-type: none"> <li>• <a href="#"><u>NCHL Member Portal</u></a></li> <li>• <a href="#"><u>NCHL Job Board</u></a></li> <li>• <a href="#"><u>List of USCIPP Membrs and Meembership Prospectus</u></a></li> <li>• <a href="#"><u>Online Store</u></a></li> </ul>
<b>Patient Experience Survey Initiative</b>	<p>USCIPP runs an international patient survey initiative for international patients who complete their care. Each site administers the survey and submits data monthly to USCIPP for benchmarking. USCIPP produces an annual benchmarking analysis report for participating sites.</p>	<ul style="list-style-type: none"> <li>• <a href="#"><u>Information about the initiative</u></a></li> <li>• <a href="#"><u>Participating member resources</u></a></li> </ul>
<b>Premium Member Deliverables</b>	<p>Includes market intelligence and access to the Qlik Sense data dashboard. A separate login is issued for the dashboards.</p>	<ul style="list-style-type: none"> <li>• <a href="#"><u>Qlik Sense Dashboard</u></a></li> <li>• <a href="#"><u>Premium Member Workspace</u></a></li> </ul>
<b>Workgroup Calls</b>	<p>The workgroups for 2024 are Pediatric Hospitals, Florida Hospitals, International Operations, and International Collaborations. Each workgroup meets once a quarter to discuss hot topics and learn from each other.</p>	<ul style="list-style-type: none"> <li>• <a href="#"><u>Workgroup descriptions &amp; workspaces</u></a></li> </ul>
<b>Telemedicine</b>	<p>A cost sharing initiative where legal due diligences on the regulatory environment for cross-border telemedicine and remote second opinions can be purchased at a significantly reduced price for various international markets.</p>	<ul style="list-style-type: none"> <li>• <a href="#"><u>Online Store</u></a></li> </ul>
<b>USCIPP Annual Meeting</b>	<p>USCIPP members gather annually to network and discuss topics relevant to international programs at US hospitals. Members have the opportunity to exchange best practices, advance their knowledge of the industry, and connect with like-minded peers who work in this niche industry within US healthcare. The 2024 meeting site and dates are TBA.</p>	<ul style="list-style-type: none"> <li>• <a href="#"><u>2024 USCIPP Annual Meeting</u></a></li> </ul>