US COOPERATIVE FOR
INTERNATIONAL PATIENT PROGRAMS

NCHL
National Center for Healthcare Leadership

USCIPP

2027 Membership Prospectus



A connected community advancing international patient care and global partnerships

Comparative evidence, shared expertise, and connections that inform your program's next steps

COLLABORATE • EDUCATE • RESEARCH • CONNECT • CONTRIBUTE • ADVANCE

A MESSAGE FROM NCHL

Our community shapes our direction

USCIPP
US COOPERATIVE FOR INTERNATIONAL PATIENT PROGRAMS
CONNECT | EXCHANGE | ADVANCE
Where Global Healthcare Connects

An invitation to learn together, exchange expertise, and strengthen international patient care and global healthcare strategy.

At the National Center for Healthcare Leadership (NCHL), we believe shared learning and collaboration strengthen international healthcare. USCIPP brings international program leaders and their teams together to exchange expertise and address shared challenges in patient care and global partnerships.

In 2026, USCIPP gathered nearly 250 leaders in Philadelphia for our Annual Meeting with Children's Hospital of Philadelphia and Penn Medicine. A business development delegation to the United Arab Emirates and Chile connected members across borders.

As we look to 2027, our focus remains on supporting members as they strengthen international patient care and global healthcare partnerships. Shared learning and comparative evidence can help teams identify improvement priorities and inform their program strategies.

What makes USCIPP distinctive is the expertise its members contribute. Their priorities guide our work, and their experience informs the community. By exchanging lessons and approaches, members help one another strengthen international patient programs and global healthcare partnerships.

We look forward to advancing this work with you.

Alia Ibrahim
Director, USCIPP

Jarrett Fowler
Senior Director, Strategic and International Initiatives

David Schreiner
Chief Executive Officer

THE VALUE OF MEMBERSHIP

A community shaped by its members



USCIPP is a connected community where members contribute expertise, gain perspective, and bring practical learning back to their organizations to strengthen international patient care and global partnerships.

Connect with the community

Exchange approaches with leaders and teams navigating international patient care and global partnerships.

Help shape the agenda

Bring your organization's perspective to member discussions, collaborative initiatives, and research priorities.

Inform your decisions

Use comparative evidence, market insight, and shared learning to assess program priorities.

Contribute your expertise

Share practices through speaking, facilitation, case studies, and publications across USCIPP and NCHL.

MEMBER PERSPECTIVE

"USCIPP is our subject matter expert for international business development intel and market analysis. Also, the community of leaders from other programs are of great value to us. USCIPP provides opportunities to interact and learn from each other."

MILLY VALVERDE | The James Cancer Hospital at The Ohio State University

THE VALUE OF MEMBERSHIP

Value at a glance

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USCIPP brings international program leaders and their teams together to strengthen international patient care and global partnerships.



Thought leadership

Member research and expertise for global healthcare strategy.



Education and professional enrichment

Learning that strengthens leadership and program operations.



Networking and community

Connections with international program teams and partners.



Research and intelligence

Benchmarking and market insight for program planning.



Recognition and influence

Speaking and publishing opportunities for member expertise.

Built on sustained collaboration

USCIPP's roots begin with the International Hospital Forum in 1997. Support from the Alfred P. Sloan Foundation and the US Department of Commerce helped formalize benchmarking and research.

SHARED PRIORITIES

What matters to members. How USCIPP advances the work.

Member priorities connect to research and learning.



MEMBER PRIORITIES	WAYS TO ENGAGE AND LEARN
Global growth and partnerships Market insight, referral development, and stakeholder engagement.	Embassy Relations Member Call; trade missions and global events; market briefings, partnership roundtables, and external stakeholder engagement.
Clinical operations and patient experience Coordinated access, care delivery, and patient and family experience.	Patient Experience Survey and dashboards (Premium). Clinical operations roundtables, workshops, case studies, and webinars.
International finance and sustainability Financial performance and program value across payer models.	Finance and revenue-cycle roundtables, benchmarking, and payer discussions. Interactive dashboards are Premium benefits.
Program leadership and strategy Team alignment, institutional risk, and enterprise priorities.	International Executive Forum; Program structure and compensation studies; policy briefings; shared legal due diligence; compliance and operating-model sessions.
Technology, AI, and innovation Technology and data to modernize operations and scale responsibly.	CRM Systems Workgroup; International Telemedicine and Remote Second Opinion Workgroup; AI webinars, workshops, and technology use cases.

One year-round community for shared learning and informed decisions

2027 ENGAGEMENT PATHWAYS



One USCIPP community. Two ways to participate

Both levels connect your whole institution to USCIPP, with every member's contributions equally valued. Premium adds broader analytics and intelligence.

STANDARD

$6,750

1 Annual Meeting registration

SHARED BY BOTH LEVELS

- **Institution-wide resources**
  Team access to the NCHL member portal.
- **Member programming***
  Onboarding, exchanges, webinars, roundtables, Learning Labs, forums and workgroups.
- **Visibility and recognition***
  Member-only speaking, facilitation, case studies, publications and recognition.
- **Global collaboration***
  Partnership engagement and facilitated introductions, as offered.
- **Policy and market insight***
  Visa, travel, regulatory, embassy and ministry engagement through USCIPP initiatives.
- **Core benchmarking reports**
  Included with timely survey submission.

PREMIUM

$12,500

2 Annual Meeting registrations

ALL SHARED BENEFITS, PLUS

- **Interactive dashboards**
  Comparative analytics, performance trends and member interpretation with timely submission.
- **Patient Experience Survey**
  Multilingual survey template and benchmarking dashboard for comparisons.
- **International Healthcare Digest**
  Global developments, markets and issues.
- **International Collaborations Map**
  Partnership activity and competitive landscape insight.
- **Premium intelligence**
  Market briefs, focused research, ad hoc analyses and specialized intelligence.

All members must participate in the annual organizational benchmarking survey.
*Participation varies by topic, role, eligibility, capacity, destination, program design and applicable fees.

RESEARCH AND INSIGHT

Evidence your leaders can put to work

USCIPP research helps leaders understand patient experience, assess market opportunities, and compare services across member programs.

01 Patient Experience

What does patient feedback tell us?

Use patient feedback and aggregate satisfaction results to identify priorities for improving the care experience.

INFORM Patient experience improvement

Overall hospital satisfaction

4.46 / 5
Average rating

89.6%
Excellent or Very Good



Excellent 60.8% Very Good 28.8%
Good 7.6% Fair/Poor 2.8%

2025 aggregate results, n = 2,685

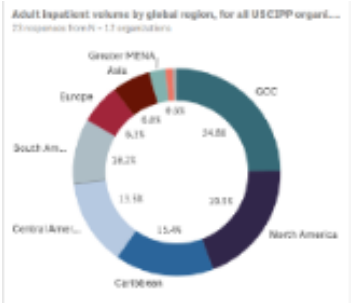
02 Market Trends

Which patient markets warrant closer attention?

Explore patient volume by country and region to focus market research and partnership discussions.

INFORM Market focus and partnerships

Adult inpatient volume by global region



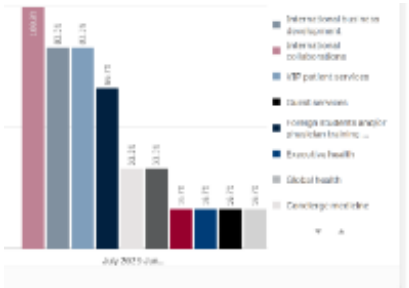
03 Member Characteristics

What services do other programs offer?

Compare services across member programs to assess your portfolio and identify opportunities for development.

INFORM Service and program development

Services offered: latest benchmark cycle



Service examples
International collaborations
VIP patient services
Executive health

BOTH LEVELS Core reports with timely survey submission
PREMIUM Interactive dashboards, comparative analytics, and member interpretation

MEET OUR TEAM

Your partners at NCHL

Connect with our team to explore membership, participation, and opportunities across NCHL.



David Schreiner
Chief Executive Officer



Jarrett Fowler
Senior Director, Strategic and International Initiatives



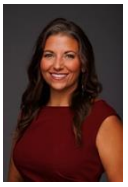
Alia Ibrahim
Director, USCIPP



Meghan Nousaine
Senior Director, Communications and Development



Genaya Gaines
Senior Data Analyst



Christina Volpicelli
Director, Leadership Programs

Explore other NCHL programs

Leadership Excellence Networks (LENS)

Advancing leadership and organizational excellence

Connect & contribute
Peer exchange, councils, Learning Labs and Discovery Forums

Learn & develop
Leadership programs, coaching institute and Mentorship Mastermind

Lead with confidence
Leadership development through the NCHL Leadership Framework

Build the talent pipeline
NCAF builds a pipeline through administrative fellowships

Explore LENS

NCHL events & announcements Subscribe now

JOIN OR RENEW

Make your 2027 membership meaningful

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Membership eligibility aligns with the scope of USCIPP's annual organizational benchmarking survey. All members participate in the survey.

Membership term: January 1–December 31, 2027



"All international programs, big and small, have similar challenges. Great to connect with other programs that seem open to sharing learnings and experiences."

DUKE HEALTH

01 Identify your priorities

Consider the questions, connections, and learning your team needs.

02 Apply for membership

Submit an application to join USCIPP.

03 Plan your participation

Connect colleagues to relevant resources, discussions, and opportunities.

ELIGIBILITY

USCIPP membership is available to US-based hospitals and health systems that provide international patient care in a facility setting and are eligible to participate in USCIPP's annual organizational benchmarking survey.

uscipp@nchl.org

Explore the USCIPP Member Network