

LENS

LEADERSHIP EXCELLENCE NETWORKS

Executive Briefing

December 2020:

Welcome to the Executive Briefings of the National Center for Healthcare Leadership (NCHL). This monthly communication provides highlights of current leadership development-related articles, publications, and podcasts of interest to Leadership Excellence Networks (LENS) Council leaders and our Board members.

As always, feel free to pass this along to your team members. You may request all of the articles in this issue by clicking [here](#) or you may request specific articles by clicking on the links provided beneath each summary. If the links do not generate an email, please email your articles requests directly to mstandish@nchl.org. When available, we also include links to grant applications, requests for abstracts, and calls for presentations at the end of the Briefing.

We value your input and feedback on how to improve the Briefing. Please send any comments or suggestions you may have to mstandish@nchl.org. If you have an article that you would like us to share next month, please let me know.

The National Center for Healthcare Leadership is thankful for leaders like you who are continuing to keep our communities safe. Cheers to a happy, healthy, and promising new year.

Sincerely, Melanie Standish

[Table of Contents](#)

1. [Leadership Lessons from 2020](#)
2. [Including Understudied Populations in your D&I Work](#)
3. [The Roles of Chief Wellness Officers](#)
4. [Leading through a Pandemic: The Physician Leadership Perspective](#)
5. [Performance Reviews with Compassion: Considerations for Evaluating Performance During a Pandemic](#)

Leadership Lessons from 2020

Throughout 2020, we faced unprecedented challenges and incredible uncertainty. Though this year will mark a truly difficult time for so many, organizations can learn a lot in reflecting on this time. MIT Sloan interviewed 9 experts to find out what leadership lessons could be taken away from 2020. Each person was asked: "What lessons can managers take from 2020 and put into practice in the coming year?" Of the 9 reflections, the themes that emerge are tales of adaptation, compassion, teamwork, and well-being. As we look towards